



MISSION STATEMENT:
To care for every patient
and their family
as if they were our own.
Each patient,
each family,
each and every time.

THE SURGERY CENTER

6370 North Navarro Street
Victoria, Texas, 77904
Phone: (361) 570-8311
Fax: (360) 570-8508

Hours of Operation:
Monday - Thursday
6:00am - 4:00pm

FREQUENTLY ASKED
QUESTIONS & ANSWERS

WHY IS IT SO COLD IN HERE?

Because germs produce faster in warm humid air, therefore The Surgery Center is kept at a cooler temperature to stop and slow down the rate of germ reproduction and spreading. Warm blankets are provided for your comfort upon request.

WHY DO I HAVE TO FAST BEFORE PROCEDURE?

If your stomach is empty, the risk of vomiting during surgery is greatly reduced. Vomiting during surgery can cause serious complications.

WHY DO I NEED TO ARRIVE SO EARLY?

There are many things we need to do to prepare for your surgery – e.g. complete your registration, take your temperature, blood pressure, heart rate, listen to your lungs. We may have to shave and/or wash your surgical area, answer any questions you may have and ensure your safety during your visit. Also, your Surgeon and Anesthesiologist will visit with you prior to your surgery.

WILL I HAVE MY SURGERY AT THE TIME I AM SCHEDULED?

Your scheduled surgery time is an estimated time. Cases may take a shorter or longer amount of time. This is why we cannot give an exact time. We will make every effort to meet your expected surgery time and will keep you and your family informed of any delays. Please feel free to ask if you have any concerns.

HOW LONG WILL I BE IN RECOVERY?

Everyone reacts differently to the medications we give them, so recovery depends upon the

individual. When you are awake and doing well, your nurse will go over your post-operative instructions. You need to have someone with you for the first 24 hours in case you have an adverse reaction to medications you received. Your safety is our concern.

WHY DO I KEEP HAVING TO VERIFY MY NAME AND DATE OF BIRTH?

Patient safety checks are an important component of medical care. For your safety, every staff member that assists you will verify your name and date of birth to ensure that we have the correct patient.

WHY ARE PEOPLE WHO ARRIVED AFTER ME, GOING BEFORE ME?

There are many different providers at our facility, that person may be scheduled with a different provider. We do our best to let you know if your provider is running behind schedule when you check in.

CAN MY RIDE GO BACK WITH ME WHEN THEY CALL ME BACK?

The nurse takes you (the patient) back first and gets you changed, then they will come get your ride to sit with you before they take you back for your procedure.

DOES MY RIDE NEED TO STAY?

No. They are able to leave. But please keep in mind that procedures may only last 20-45 minutes depending on what surgery/procedure you are having done.

The Surgery Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. The Surgery Center is a facility in which physicians have an ownership or investment interest. The list of physician owners or investors is available to you upon request.