

# CENTER FOR SURGICAL EXCELLENCE

TITUSVILLE

Dear Patient:

Welcome to Titusville Center for Surgical Excellence. We are pleased that you have placed your trust in us to provide your healthcare services.

Titusville Center for Surgical Excellence was designed to provide patients with a more efficient and less stressful environment. Our pleasant atmosphere and highly trained and helpful staff can minimize the anxiety that often comes with having surgery.

- In the days before your procedure, you will be contacted by a representative from our Business Office to discuss your insurance coverage, and financial responsibilities to Titusville Center for Surgical Excellence. This conversation will cover co-pays, deductibles, and co-insurance. You are also entitled to an itemized bill per your request.
- Please expect a call from our nursing department the day before your scheduled procedure to discuss pre-operative preparation and answer any questions you may have regarding your procedure. During this call, we will verify your appointment time and arrival time to the facility.
- It is important that a responsible adult drive you to and from the facility for your procedure and to stay with you for at least 24 hours. In view of the fact that you will be sedated or receive anesthesia during your visit, we cannot allow you to drive yourself home. Unfortunately, we cannot make any exceptions to this requirement.
- When you come to Titusville Center for Surgical Excellence, we ask that you do not bring any jewelry or other valuables to the center. We do ask that you bring your Government issued I.D. and insurance card(s) with you as well as your advance payment for co-pays or deductibles based on your conversation with our financial counselor.
- Please plan on being at our facility for 2-3 hours, or possibly more depending on the surgery you are having performed.

In closing, we appreciate the trust you have placed in the team at Titusville Center for Surgical Excellence. We will make every attempt to honor that trust by providing the high quality medical care you expect and deserve. We want your visit to be as pleasant as possible under the circumstances and welcome any comments and suggestions you may have.

If you have any further questions, please call us at 321-567-6300. One of our highly qualified team members will be happy to assist you.

Sincerely,

*Titusville Center for Surgical Excellence Staff*

### **Information Regarding Advance Directives**

Advance directives are legal documents that allow you to convey your decisions about end-of-life care ahead of time. They provide a way for you to communicate your wishes to family, friends and health care professionals, and to avoid confusion later on.

A living will tells how you feel about care intended to sustain life. You can accept or refuse medical care. There are many issues to address, including but not limited to:

- The use of life sustaining machinery (Ventilators, Dialysis)
- Whether or not you want to be resuscitated if breathing or heartbeat stops
- Tube feeding and other life sustaining processes
- Organ or tissue donation

A durable power of attorney for health care is a document that names your health care proxy. Your proxy is someone you trust to make health decisions if you are unable to do so.

Our team is dedicated to delivering the highest quality care in a safe environment that places the patient at the center of our care. The majority of procedures performed at the Titusville Center for Surgical Excellence are considered to be of minimal risk. It is the policy of Titusville Center for Surgical Excellence that if an adverse event occurs during your treatment, the medical team will initiate resuscitative or other stabilizing measures and transfer you to an acute care hospital for further evaluation. At the acute care hospital, further treatment or withdrawal of treatment measures already begun will be ordered in accordance with your wishes, advance directive, or health care power of attorney.

If you have an Advance Directive, please bring it with you for your visit to Titusville Center for Surgical Excellence and we will place it in your medical record for reference in the unlikely event you are transferred to the hospital.

If you do not have an Advance Directive and would like more information, please contact our office at 321-567-6300 and we will be happy to provide it for you.

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TITUSVILLE

814 S. Washington Avenue

Titusville, FL 32780

321-567-6300

## **Disclosure of Ownership Statement**

We are the Physician Owners of Titusville Center for Surgical Excellence, and we would like to take this opportunity to thank you. We recognize that you have the right to choose the provider of your Health care services.

We are pleased that you have chosen Titusville Center for Surgical Excellence.

### **Ownership Disclosure:**

United Surgical Partners International, LLC

James Glenn

Ramy Hanna

Peter DeBalli

Michael Kutryb

Robert McShane

Jayesh Patel

Robert Rosen

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