Support at Home Pricing Schedule

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Our service rates, as of 18 November 2026, are outlined in the table below.

Depending on your personal circumstances as assessed by Services Australia, you may need to co-contribute to the cost of your services. You can find more information about the Support at Home Program on our BlueCare website www.bluecare.org.au/home-care/support-at-home including links to key supporting information on the My Aged Care website and Department of Health, Disability and Ageing website.

Services	Contribution Category	Basis	Daytime	After Hours	Saturday	Sunday	Public Holiday
Nursing Services							
Nursing	Clinical	Per Hour	$224	$244	$296	$332	$368
Nursing Short	Clinical	Per Hour	$308	$334	$402	$448	$495
Nursing - In Centre	Clinical	Per Hour	$183	$199	$242	$272	$302
Nursing - Telehealth	Clinical	Per Hour	$194	$210	$254	$283	$313
Nursing - Group	Clinical	Per Hour	$51	$56	$66	$74	$81
Nursing Indirect	Clinical	Per Hour	$183	$199	$242	$272	$302
Enrolled Nurse	Clinical	Per Hour	$195	$212	$257	$287	$318
Enrolled Nurse Short	Clinical	Per Hour	$239	$259	$311	$347	$384
Enrolled Nurse Indirect	Clinical	Per Hour	$151	$165	$202	$228	$253
Nursing Care Consumables	Clinical	Per Quote	As per quote plus administration charge				
Dementia Consultancy	Clinical	Per Hour	$234	$256	$313	$352	$470
Dementia Consultancy - Telehealth	Clinical	Per Hour	$192	$210	$256	$287	$383
Dementia Consultancy - Group	Clinical	Per Hour	$90	$98	$120	$135	$181
Dementia Consultancy Indirect	Clinical	Per Hour	$178	$195	$241	$273	$368
Allied Health Services							
Allied Health Assistant	Clinical	Per Hour	$195	$212	$257	$288	$382
Allied Health Assistant Indirect	Clinical	Per Hour	$140	$154	$189	$214	$287
Counsellor or psychotherapist - In Home	Clinical	Per Hour	$283	$309	$377	$424	$565
Counsellor or psychotherapist - In Centre	Clinical	Per Hour	$218	$238	$291	$328	$439
Counsellor or psychotherapist - Telehealth	Clinical	Per Hour	$224	$244	$298	$335	$445
Counsellor or psychotherapist - Group	Clinical	Per Hour	$60	$65	$79	$88	$116
Counsellor or psychotherapist Indirect	Clinical	Per Hour	$218	$238	$291	$328	$439
Dietetics	Clinical	Per Hour	$285	$311	$380	$427	$569
Dietetics - In Centre	Clinical	Per Hour	$219	$240	$293	$331	$442
Dietetics - Telehealth	Clinical	Per Hour	$226	$246	$300	$337	$448
Dietetics - Group	Clinical	Per Hour	$61	$66	$79	$88	$116
Dietetics Indirect	Clinical	Per Hour	$219	$240	$293	$331	$442
Exercise Physiology	Clinical	Per Hour	$282	$307	$375	$422	$562
Exercise Physiology - In Centre	Clinical	Per Hour	$216	$237	$290	$326	$436
Exercise Physiology - Telehealth	Clinical	Per Hour	$223	$243	$296	$333	$443
Exercise Physiology - Group	Clinical	Per Hour	$60	$65	$78	$87	$115
Exercise Physiology Indirect	Clinical	Per Hour	$216	$237	$290	$326	$436
Music Therapy	Clinical	Per Hour	$263	$287	$349	$393	$522
Music Therapy - In Centre	Clinical	Per Hour	$202	$220	$270	$303	$405
Music Therapy - Telehealth	Clinical	Per Hour	$208	$227	$276	$310	$412
Music Therapy - Group	Clinical	Per Hour	$56	$61	$73	$82	$107
Music Therapy Indirect	Clinical	Per Hour	$202	$220	$270	$303	$405
Occupational Therapy	Clinical	Per Hour	$290	$317	$387	$435	$579
Occupational Therapy - In Centre	Clinical	Per Hour	$223	$244	$299	$337	$450
Occupational Therapy - Telehealth	Clinical	Per Hour	$230	$251	$305	$343	$457
Occupational Therapy - Group	Clinical	Per Hour	$62	$67	$81	$90	$118
Occupational Therapy Indirect	Clinical	Per Hour	$223	$244	$299	$337	$450
Physiotherapy	Clinical	Per Hour	$302	$330	$402	$453	$603
Physiotherapy - In Centre	Clinical	Per Hour	$232	$254	$311	$351	$469
Physiotherapy - Telehealth	Clinical	Per Hour	$239	$261	$318	$357	$476
Physiotherapy - Group	Clinical	Per Hour	$64	$69	$84	$93	$123
Physiotherapy Indirect	Clinical	Per Hour	$232	$254	$311	$351	$469
Podiatry	Clinical	Per Hour	$265	$289	$352	$396	$526
Podiatry - In Centre	Clinical	Per Hour	$203	$222	$272	$306	$409
Podiatry - Telehealth	Clinical	Per Hour	$210	$228	$278	$312	$415
Podiatry - Group	Clinical	Per Hour	$57	$61	$74	$82	$108
Podiatry Indirect	Clinical	Per Hour	$203	$222	$272	$306	$409

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Allied Health Services (cont.)							
Psychology	Clinical	Per Hour	$310	$338	$413	$465	$619
Psychology - In Centre	Clinical	Per Hour	$238	$261	$319	$360	$482
Psychology - Telehealth	Clinical	Per Hour	$245	$267	$326	$367	$488
Psychology - Group	Clinical	Per Hour	$65	$71	$86	$96	$126
Psychology Indirect	Clinical	Per Hour	$238	$261	$319	$360	$482
Social Work	Clinical	Per Hour	$268	$292	$356	$400	$533
Social Work - In Centre	Clinical	Per Hour	$206	$225	$275	$310	$414
Social Work - Telehealth	Clinical	Per Hour	$212	$231	$281	$316	$420
Social Work - Group	Clinical	Per Hour	$57	$62	$75	$83	$109
Social Work Indirect	Clinical	Per Hour	$206	$225	$275	$310	$414
Speech Pathology	Clinical	Per Hour	$270	$294	$360	$404	$537
Speech Pathology - In Centre	Clinical	Per Hour	$201	$220	$269	$303	$405
Speech Pathology - Telehealth	Clinical	Per Hour	$208	$227	$276	$310	$412
Speech Pathology - Group	Clinical	Per Hour	$56	$61	$73	$82	$107
Speech Pathology Indirect	Clinical	Per Hour	$201	$220	$269	$303	$405
Nutrition							
Nutrition Products	Clinical	Per Quote	$61**	As per quote plus administration charge			
Nutrition Products	Clinical	Per Quote	$23**	As per quote plus administration charge			
Care Management Services							
Care Management	Clinical	Per Hour	$180	$201	$255	$293	$405
Care Management Clinical	Clinical	Per Hour	$221	$242	$296	$333	$445
Restorative Care Management							
Restorative Care Management	Clinical	Per Hour	$221	$242	$296	$333	$445
Personal Care Services							
Personal Care	Clinical	Per Hour	$135	$147	$180	$202	$269
Personal Care Short	Clinical	Per Hour	$167	$182	$219	$245	$324
Personal Care - Telehealth	Clinical	Per Hour	$131	$142	$169	$192	$256
Assistance with medication	Clinical	Per Hour	$167	$182	$219	$245	$324
Assistance with medication telehealth	Clinical	Per Hour	$131	$142	$169	$192	$256
Continence management (non-clinical)	Clinical	Per Hour	$135	$147	$180	$202	$269
Continence management (non-clinical) telehealth	Clinical	Per Hour	$131	$142	$169	$192	$256
Social Support Services							
Social Support Group	Independence	Per Hour	$46	$49	$59	$66	$87
Social Support - Individual	Independence	Per Hour	$135	$150	$184	$208	$279
Social Support - Telehealth	Independence	Per Hour	$127	$139	$169	$190	$252
Social Support Short	Independence	Per Hour	$183	$199	$242	$271	$358
Centre Based Care - Individual	Independence	Per Hour	$122	$133	$164	$185	$247
Accompanied activities	Independence	Per Hour	$135	$150	$184	$208	$279
Cultural support	Independence	Per Hour	$135	$150	$184	$208	$279
Cultural support telehealth	Independence	Per Hour	$127	$139	$169	$190	$252
Digital education and support	Independence	Per Hour	$140	$156	$191	$216	$289
Digital education and support telehealth	Independence	Per Hour	$132	$143	$175	$197	$262
Assistance to maintain personal affairs	Independence	Per Hour	$135	$150	$184	$208	$279
Assistance to maintain personal affairs telehealth	Independence	Per Hour	$127	$139	$169	$190	$252
Expenses to maintain personal affairs	Independence	Per Quote	As per quote plus administration charge				
Therapeutic Services							
Acupuncture	Independence	Per Hour	$240	$261	$319	$358	$475
Chiropractics	Independence	Per Hour	$240	$261	$319	$358	$475
Diversional therapy	Independence	Per Hour	$230	$250	$306	$343	$454
Remedial massage	Independence	Per Hour	$230	$250	$306	$343	$454
Art therapy	Independence	Per Hour	$250	$272	$333	$374	$496
Osteopathy	Independence	Per Hour	$230	$250	$306	$343	$454
Respite Services							
Flexible Respite	Independence	Per Hour	$135	$148	$182	$205	$275
In Home Respite - Overnight Sleepover	Independence	Per Hour	$71	$71	$79	$102	$145
Individualised Dementia Care	Independence	Per Hour	$139	$152	$190	$215	$288
Community and centre based respite	Independence	Per Hour	$46	$49	$59	$66	$87

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Transport Services							
Transport Individual - up to 20km	Independence	Per Trip	$85	$90	$104	$114	$142
Transport Individual - 20 to 50km	Independence	Per Trip	$148	$157	$180	$196	$244
Transport Individual - above 50km	Independence	Per Trip	$246	$260	$297	$322	$399
Transport Group - up to 20km	Independence	Per Trip	$28	$30	$35	$38	$47
Transport Group - 20 to 50km	Independence	Per Trip	$49	$52	$60	$65	$81
Transport Group - above 50km	Independence	Per Trip	$82	$87	$99	$107	$133
Centre Bus Service	Independence	Per Trip	$25	$26	$29	$32	$38
Indirect transport	Independence	Per Invoice	$346**	As per quote plus administration charge			
Domestic Assistance Services							
Domestic Assistance	Everyday Living	Per Hour	$135	$147	$180	$203	$271
Laundry Services	Everyday Living	Per Hour	$135	$147	$180	$203	$271
Shopping Assistance	Everyday Living	Per Hour	$135	$147	$180	$203	$271
Home Maintenance and Repairs							
Garden Maintenance	Everyday Living	Per Hour	$145	$158	$192	$216	$286
Assistance with home maintenance and repairs	Everyday Living	Per Hour	$145	$158	$192	$216	$286
Expenses for home maintenance and repairs	Everyday Living	Per Quote	$165**	As per quote plus administration charge			
Meals							
Meal preparation	Everyday Living	Per Hour	$135	$147	$180	$203	$271
Meal delivery	Everyday Living	Per Meal	$10**	As per quote plus administration charge			
Assistive Technology/Home Modifications							
AT-HM Products							
Managing Body Functions	Independence	Per Quote	As per quote				
Self-care products	Independence	Per Quote	As per quote				
Mobility products	Independence	Per Quote	As per quote				
Domestic Life products	Independence	Per Quote	As per quote				
Communication and information management products	Independence	Per Quote	As per quote				
Home Modifications	Independence	Per Quote	$195**	Quote as agreed at time of coordinating			
AT-HM Supports * Hourly rate or quote plus administration							
Home modification prescription and clinical support	Clinical	Per Hour	$290	$317	$387	$435	$579
Wraparound: Home modification products	Clinical	Per Hour	$180	$201	$255	$293	$405
Assistive technology prescriptions and clinical support	Clinical	Per Hour	$290	$317	$387	$435	$579
Wraparound: Managing body functions	Clinical	Per Hour	$180	$201	$255	$293	$405
Wraparound: Communication and information management products	Clinical	Per Hour	$180	$201	$255	$293	$405
Wraparound: Domestic Life Products	Clinical	Per Hour	$180	$201	$255	$293	$405
Wraparound: Mobility products	Clinical	Per Hour	$180	$201	$255	$293	$405
Wraparound: Self-care products	Clinical	Per Hour	$180	$201	$255	$293	$405

Please note that fees and charges may be updated periodically to reflect changes in the costs of delivering services. You will be given reasonable notice of any changes to the fee schedule.

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Other Fees Schedule

Care Management

As a Support at Home participant you will have access to care management services in line with your assessed need including clinical oversight where required. 10% of your budgets is set aside and held by Services Australia for care planning, service coordination, budget management, monitoring review and evaluation and support and education. A care partner will work with you to deliver your care management.

Cancellation Terms

It is your responsibility to notify BlueCare if you are not available for a scheduled visit. If you need to cancel an appointment, please let us know by 11am on the day before at the latest. If you cancel later than 11am the day before we will need to charge the full visit fee to the package, and any co-contributions as applicable, even if you do not receive a service. We understand, however, that there may be circumstances when you cannot contact us within this timeframe (for example following hospitalisation). Under these circumstances we would not charge you for a cancelled visit.

Visit Times

Visit times, as per Services Australia rules, will be charged in 15 minute increments. Normal rounding rules will apply. For Social Support Group and Community and Centre Based Respite the minimum visit time will be three hours.
For Telehealth, Care Management and Indirect services, the minimum visit time will be 15 minutes. For all other services the minimum visit time is 30 minutes. Nursing Short, Enrolled Nurse Short, Social Support Short and Personal Care Short apply to 30 minute visits for these services. Nursing, Enrolled Nurse, Social Support and Personal Care apply to visits 45 minutes or greater for these services.

Centre Based Group Services

Social Support Group and Community and Centre Based Respite, when in a centre, will include a light meal. Transport to and from these centre based services is a separate service and will be charged separately.

Quoted Services

Services indicated on the schedule 'as per quote', except Assistive Technology and Home Modifications, will be charged as per the invoice from the supplier, plus a 10% administration charge.
** This represents the most frequent amount charged (common price)

Additional Services Above Support at Home Funding

Clients will be able to purchase additional services outside of the approved Support at Home funding or remaining Home Care Package unspent funding. To request privately funded additional services, please speak with your Care Partner who would be able to provide further advice and an individualised quote.

Meal Delivery

Meal Delivery charges, including a 10% administration charge, will be agreed at the time of ordering.