

Refer a Friend Rewards Program

As a Refer A Friend member (a “Referrer”), you are subject to Lifeline’s Terms of Service and Lifeline’s Privacy Policy (both available on our website), as well as the following additional Terms & Conditions for Lifeline’s Refer A Friend Program:

Qualified Referral. A Qualified Referral is defined as a purchase made at <https://shop.lifelineqld.org.au> by a person (a “Referred Customer”) who arrives at our website by clicking your Referral Program link. You are limited to one Qualified Referral for each Referred Customer; in other words, additional/repeat purchases made by a Referred Customer are not counted as additional Qualified Referrals. There’s no minimum purchase required for Qualified Referral.

Referred Customer. The Referred Customer and the Referrer cannot be the same person (for example, by using a different email address). The Referred Customer has to be a new customer who has never purchased from Lifeline Online before. We automatically disqualify suspicious referrals. If someone you referred made their first purchase using your Lifeline Online referral link and you didn’t receive store credit, your referral might have been flagged as suspicious. You can email us at info@lifelineonlineucq.com.au, and we’ll sort it out for you.

Referral Rewards. For you to earn referral rewards as a Referrer, the Referred Customer must complete an order greater than AUD \$1. minus all fees including taxes, discounts, shipping, returns, chargebacks, fraudulent payments, and/or other third-party fees. You will then receive an email within 24 hours with a code for \$10 off your next shop with <https://shop.lifelineqld.org.au>. This is only for use online, not in physical stores.

Reward Payments. Rewards are payable in increments of AUD \$10. The maximum Qualified Referrals earned per calendar year may not be more than AUD\$500. As a Referrer, you are responsible for any and all tax liability resulting from Referral Rewards.

Refunds. If a Referred Customer requests a refund and that refund is applied then the \$10 voucher for the Referrer will become invalid.

Link validity. Once a Referrer have created a link you will have 30 days to use it, after 30 days it will expire.

Eligibility. Eligibility is limited to individuals only. Lifeline’s Refer A Friend Program cannot be used by businesses for affiliate lead generation as determined in Lifeline’s sole discretion.

No Spam. You must comply with all up-to-date “SPAM” laws. For example, emails must be created and distributed in a personal manner, and bulk email distribution is strongly discouraged. Any distribution of your referral link that could constitute unsolicited commercial email or “spam” under any applicable law or regulation is expressly prohibited and will be grounds for immediate

termination of your account and exclusion from Lifeline's Refer A Friend Program.

Right to Close Accounts. Lifeline reserves the right to close the account(s) of any Referrer and/or Referred Customer and to request proper payment if the Referrer and/or Referred Customer attempts to use the Lifeline's Refer A Friend Program in a questionable manner or breaches any of these Terms & Conditions or is in violation of any law, statute or governmental regulation.

Right to Cancel Program or Change Terms. Lifeline reserves the right to cancel our Refer A Friend Program or to change these Terms & Conditions at any time in its sole discretion. Any unclaimed referral rewards will be forfeited at that time.