

Important Notice to Policyholders

Provisions of the Workers' Rehabilitation and Compensation Act (Tas) 1988 commenced on 1 July 2010. These changes are important, however please note they do not apply to claims where the injury occurred prior to this date.



Early reporting of claims

The employer must 'notify' Zurich within 3 working days of receiving a claim, and forward it to us within 5 working days. If the employer fails to notify Zurich within 3 working days, Zurich is not liable to reimburse the employer for any weekly compensation payments for the period prior to notification.

Employers may notify Zurich by:

Email: wclaims.act@zurich.com.au

Phone: 02 6247 3766

Fax: 1800 074 778

When an employer is advised of an injury, they must provide to the injured worker (within 14 days) the 'prescribed notice' in writing, which informs the worker of their rights to claim compensation. This is not necessary if the worker has already lodged a claim for compensation. The prescribed notice is available from Zurich and the WorkCover Tasmania website.

Employers Injury Management Obligation

Zurich's Injury Management Program (IMP) is a documented policy (which has been approved by the WorkCover Tasmania Board in accordance with the Act) and provides the framework on how all employers insured with Zurich should manage their workplace injuries.

Employers may choose to use Zurich's IMP or alternatively may establish their own IMP which must include a policy statement, objectives, and supporting procedures. Zurich will provide assistance to employers who wish to develop and implement their own IMP however the IMP will be subject to ongoing audits by Zurich.

Employers also have the option to appoint an Injury Management Co-ordinator (IMC), or may choose to use Zurich's IMC. It should be noted that IMC's must have completed the required training that is approved by the WorkCover Tasmania Board to develop and implement RTWP's and Injury Management Programs.

An employer who employs more than 100 workers must have a nominated internal Return to Work Coordinator (RTWC) as well as be able to provide to Zurich a list of suitable alternative duties within 60 days of taking out or renewal of a policy.

If you would like a copy of the Zurich Injury Management Program, please contact our office.

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