

Electric Vehicle Service Contracts

Coverage for those unexpected and costly breakdowns



Electric vehicles are designed with some of the most advanced technology available today. Should your electric vehicle experience a breakdown, a specialized technician and more expensive parts will likely be needed to repair it. An Electric Vehicle Service Contract pays to repair or replace covered components in your vehicle, offering you a more worry-free ownership experience.

Features and benefits of the Vehicle Service Contract (VSC):

- An EV Service Contract provides coverage for the cost of parts and labor associated with covered repairs
- Provides coverage for the EV high-voltage battery (Comprehensive Plan Only)
- Repair your vehicle virtually anywhere you can have repairs made at your selling dealership or through any ASE-certified repair shop across the U.S.
- Transferrable to the next vehicle owner, offering potentially higher resale value
- A small deductible may apply per covered repair

ConsumerAffairs



Scan to see additional coverage details.

3 plans to choose from. Select the plan that suits your budget and lifestyle.

Available Plans	COMPREHENSIVE Just About Anything	STANDARD A Little Less Coverage	POWERTRAIN The Big Stuff
Electric Drive Systems	X	Х	X
Convenience & Tech Systems	X		
EV/Hybrid High Voltage Battery	Х		
Drive Axle	×	X	X
Suspension	X	x	
Steering	Х	Х	
Brakes	х	х	
Heating & Air Conditioning	X	X	
Electrical	×	х	
Cooling System	Х	X	
Interior/Exterior	×		
Computer Control Systems	X		

Benefits included with every plan:



Emergency Roadside Assistance

24/7 emergency roadside assistance coverage for services such as: towing, flat tire changes, gas and fluids delivery, battery services, and frozen lock and lockout services—up to specified limit per disablement.



Transportation reimbursement

In conjunction with covered repairs – up to a specified daily limit.



Trip interruption

Trip interruption coverage for food and lodging for up to three days – up to specified limit – if breakdown occurs more than 100 miles from home.

Exclusions

Any part not specifically listed in your contract as covered under the coverage you selected, including but not limited to, any of the following parts:

Glass, lenses, sealed beams, light bulbs, wheels, wheel covers, tires, interior trim, moldings, bright metal parts, sheet metal, flexible body parts, frame and sub-frames, weather strips, upholstery, convertible and/or vinyl top, paint and coatings, catalytic converter, exhaust system, diesel particulate filter, brake rotors and drums, wiper blades, coolant hoses, all batteries including the high-voltage hybrid/EV rechargeable battery installed by the manufacturer unless listed under your coverage, spark/glow plugs, drive belts, brake pads, brake linings and shoes, manual clutch disc (automatically shifted manual transmission clutches are covered); home charging station, wall connector, mobile connector, all future connectors, and all related charging adapters. Repairs of water and air leaks, rattles, squeaks and wind noise, alignment of body parts, bumpers, as well as glass, rust, and physical damage are not covered. Any parts or components that are not factory installed are not covered.

In addition, the normal maintenance services and parts required or recommended by your vehicle manufacturer and other normal maintenance services and parts, suspension alignment, wheel balancing and filters are not covered.

Zurich

7045 College Boulevard, Overland Park, Kansas 66211-1523

This brochure gives a general overview of Zurich's Electric Vehicle Service Contracts. Certain restrictions and exclusions apply, and coverages may differ in certain states. Please consult your vehicle service contract for detailed terms and conditions

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