

Zurich Cyber Insurance Policy Concierge Suite

Helpful information about coverage and available services



Planning and proactive loss mitigation all in one

Privacy regulations, data protection, and network security are evolving concerns. The Zurich Cyber Insurance Policy – Concierge Suite is designed with a holistic approach in mind. Coverage is built to support your cyber risk management program with dedicated cyber loss mitigation services through resolution of first-party events and third-party liability claims.

Zurich Cyber Insurance Policy - Concierge Suite

- Comprehensive first- and third-party insuring agreements
- Supplemental insuring agreements for social engineering fraud
- Coverage tailored to fit an organization's risk profile
- A 24/7 breach coach is ready to support you by:
 - Commencing triage when your network security is threatened or under attack
 - Dispatching incident-response vendors to identify and contain threat actors
 - Helping to restore and recover critical operations
 - Identifying data breach notification obligations and tailoring an appropriate response

A dedicated Cyber Claims team

- Experienced attorneys
- Deep industry knowledge of cyber exposures
- Cyber claims expertise since 2009
- Understands the needs of companies both large and small, across a wide spectrum of industries
- 24/7 Customer Care Center to report a claim or to answer other questions

Cyber Risk Mitigation Services: Take advantage of a free onboarding session

- Cyber Risk Engineering from Zurich Resilience Services is available to advance your organization's cyber security maturity. Policyholders are entitled to a complimentary on-boarding session with a technical expert to provide an overview of available services, including information about claims and cyber event reporting protocols.



Schedule your session today by contacting CyberRE@zurichna.com or your Zurich Underwriter



Protection beyond risk transfer

The Zurich Cyber Insurance Policy – Concierge Suite is designed to support all aspects of your cyber risk management program from loss prevention services through resolution of a third-party claim or first-party cyber event. While cyber insurance is crucial for transferring risk relating to network security and data privacy, proactive risk mitigation and identifying emerging perils are also key parts of your risk management program.

Pre-breach services through Zurich Cyber Risk Engineering

Preventing or limiting the impact of a cyber breach is critical for keeping your organization in business. Zurich will work with you to help your organization identify cyber exposures and deploy the following risk mitigation services:

- Cyber risk readiness / gap analysis / strategic roadmap to resiliency
- Benchmarking against industry peers
- Vendor and supply chain management review
- Employee security and awareness training/desktop exercises
- System penetration testing
- Ransomware readiness assessment
- Security monitoring
- Data privacy policies and procedures, including data collection, security, transfer, and processing
- Recommendations to strengthen collaboration between Risk Management and Information Security operations
- Proactive incident-response planning
- 24/7/365 Security Ops Center monitoring

Post-breach coverages

The following post-breach insurance coverages limit the impact of a cyber breach:

- 24/7 breach coach
- Computer forensics analysis to investigate the cause and extent of a security event or data breach
- Identity monitoring/restoration services and identity theft insurance for impacted individuals
- Call center services to handle inquiries of individuals whose personal information has been potentially breached
- Public relations campaign to support communications as a result of a data breach or other security event
- Expenses relating to the negotiation of extortion demands
- Digital asset replacement expense
- Computer system replacement expense

Knowledge you can use

We provide helpful information addressing timely subjects relating to emerging network security exposures and evolving data privacy regulations via webinars, podcasts, and White Papers. If you or your Chief Information Security Officer (or other professionals) are interested in receiving this information or other materials, email CyberRE@zurichna.com.



Learn more about how Zurich can help with cyber risk mitigation at zurichna.com/zurichcyberservices or contact the Zurich Cyber Risk Engineering Team at CyberRE@zurichna.com.

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