

# Business Continuity Solutions

Building operational resilience to thrive during turbulent times



**Pandemics. Cyberattacks. Geopolitical issues. Natural hazards. Fires. These are just a few of the threats facing businesses today.**

Zurich Resilience Solutions can help your company identify and quantify business and supply chain values and exposures, and their impact.

We help companies understand, manage and mitigate their business risks, offering value verification to help them become more resilient during these challenging times.

In a global economy, it's no longer enough for businesses to understand their risks on a site level. They also need to understand the "business at risk" – the amount of business at stake if their own (and external) production infrastructure is interrupted, including risk exposures along key value chains. As supply chain disruptions during the COVID-19 pandemic demonstrated, businesses must be vigilant in assessing and protecting their operational resilience

To remain competitive, many companies are working to maximize production capacity and make global supply chains leaner and more efficient. However, if resilience isn't factored in, these actions can create vulnerabilities. So, the question for stakeholders is, "How can my business be both lean and resilient?"

Zurich Resilience Solutions helps companies **find the right approach** to foster both resiliency and efficiency in their operations.

## Tailored business continuity services

We work closely with businesses of all sizes, from the middle market to publicly-traded companies, analyzing the "business at risk" with their key production sites and providing recommendations to maximize their risk management investment.

We also provide our customers with industry-specific information and data-led insights to help them identify and mitigate risk. Our customers benefit from Zurich's global expertise and technical resources in identifying and addressing emerging risks.

## A few of the ways we support our customers

- Conducting business continuity reviews with customers, identifying vulnerabilities to critical elements of internal operations and external supply chains
- Assessing "business at risk" via a Business Impact Analysis (BIA) for both your own production infrastructure and your supplier or customer
- Improving and fostering cost-effective resilience through targeted mitigation measures, in close cooperation with your business experts
- Providing services before loss events as well as after a claim to support a faster recovery
- Strategic and operational supply chain design, e.g., when enlarging capacity in a production network





## Roadmap to business resiliency

We can support your Business Continuity journey at every stage.

### Business Continuity Workshop

Guided assessments that show an organization's maturity, vulnerabilities and values

9-18 months

### Business Continuity Plan (BCP)

Onsite collaboration to develop a comprehensive BCP



### Contact us:

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