

# Supply Chain Solutions

A holistic approach for lean, resilient supply chains



## Who can benefit from Zurich's Supply Chain Solutions?

By identifying potential pitfalls, companies can proactively mitigate risk associated with supply chain disruptions. These companies include:

- Any organization dependent upon external providers to supply products or services to their customers
- Regulatory bodies and organizations supporting critical industries

## Resilient supply chains are critical to successful operations.

Climate change, pandemics, geopolitical issues, natural hazards, fires and increasing cyber threats have created a perfect storm. In addition, labor shortages, availability of transport and raw materials, and rising costs are all impacting global supply chains.

Our risk management solutions can help you protect revenue streams, strengthen productivity and manage various risk exposures by:

- Identifying points of failure
- Quantifying supply chain resilience
- Defining mitigation strategies and actions
- Assessing the related financial exposure
- Determining ESG (environmental, social and corporate governance) risks within the supply chain



### Supply Chain – Resilience Health Check

This assessment of your end-to-end supply chain risk management processes provides a deeper understanding of vulnerabilities – a valuable resource in planning risk responses and mitigation measures.



### Supply Chain – Loss Scenario Analysis

Events such as natural disasters, fires, security breaches and many others can disrupt supply chains. Working with you, we will tailor realistic scenarios to test organizational resilience, and explore interdependencies and recovery options. The analysis also helps identify how your business response aligns to insurance coverage and highlights any gaps or weaknesses



### Sustainable and ethical procurement and supply chain assessment

We assess your business's procurement components relating to environmental (climate), social and economic factors. We also review and report on Codes of Conduct (mission, values and guiding principles) for your business and critical suppliers and how these align to ethical procurement and supply practices

## Leveraging AI risk management technology

Working with a leading supply chain risk management software provider, Zurich can help reduce your organizational risk. This software provides an early warning tool for monitoring and 24/7/365 notification of all sites, with real-time alerts should your supply chain become compromised. This allows for a rapid response to reduce operational impact.



### Zurich Risk Advisor

Identifying and managing risk is made simple when you download Zurich Risk Advisor, our free risk assessment app.



### Supply chain contingency/risk mitigation planning

We will assist with developing risk-informed plans to help protect your supply chain enhance your overall business continuity planning.



### Critical Suppliers risk assessment

The risk assessment will identify critical assets and facilities, including links within your suppliers or distribution network. We can support you with understanding and assessing the risks within your suppliers' facilities which could have an impact on your own supply chain and business resilience. By completing assessments of suppliers' critical components, risks that may affect your capability to deliver can be identified and appropriate control measures implemented

Learn more at [zurichna.com/risk/business-continuity-services](https://zurichna.com/risk/business-continuity-services)

### Contact us:

Zurich Resilience Solutions  
800-982-5964  
zrs.esg@zurichna.com  
[zurichna.com/risk/supply-chain-risk-services](https://zurichna.com/risk/supply-chain-risk-services)

### The Zurich Services Corporation

Zurich Resilience Solutions | Risk Engineering  
1299 Zurich Way, Schaumburg, Illinois 60196-1056  
800.982.5964 [www.zurichna.com](https://www.zurichna.com)

This is a general description of services such as risk engineering or risk management services provided by Zurich Resilience Solutions, which is part of the Commercial Insurance business of Zurich Insurance Group, and does not represent or alter any insurance policy or service agreement. Such services are provided to qualified customers by affiliates of Zurich Insurance Company Ltd, including but not limited to Zurich American Insurance Company, 1299 Zurich Way, Schaumburg, IL 60196, USA, and The Zurich Services Corporation, 1299 Zurich Way, Schaumburg, IL 60196, USA. The opinions expressed herein are those of Zurich Resilience Solutions as of the date of the release and are subject to change without notice. This document has been produced solely for informational purposes. All information contained in this document has been compiled and obtained from sources believed to be reliable and credible but no representation or warranty, express or implied, is made by Zurich Insurance Company Ltd or any of its affiliated companies (Zurich Insurance Group) as to their accuracy or completeness. This document is not intended to be legal, underwriting, financial, investment or any other type of professional advice. Zurich Insurance Group disclaims any and all liability whatsoever resulting from the use of or reliance upon this document. Nothing express or implied in this document is intended to create legal relations between the reader and any member of Zurich Insurance Group. Certain statements in this document are forward-looking statements, including, but not limited to, statements that are predictions of or indicate future events, trends, plans, developments or objectives. Undue reliance should not be placed on such statements because, by their nature, they are subject to known and unknown risks and uncertainties and can be affected by numerous unforeseeable factors. The subject matter of this document is also not tied to any specific service offering or an insurance product nor will it ensure coverage under any insurance policy. No member of Zurich Insurance Group accepts any liability for any loss arising from the use or distribution of this document. This document does not constitute an offer or an invitation for the sale or purchase of securities in any jurisdiction. In the United States, Risk Engineering services are provided by The Zurich Services Corporation.