



# Product liability

## Data-led, risk reduction

**Zurich Resilience Solutions** - Risk Engineering offers a wide variety of service capabilities which include:



Product safety



Hazard analysis



Exposure reviews



Imported product risk management



Product liability prevention training



Program reviews

Zurich Product liability specialists follow a life cycle approach to help manage product risks from design to recall. In casualty, our risk engineers come from industry and therefore, have a true understanding of the challenges our customers may face. They have worked on production floors, managed fleets, driven trucks, worked in the oil fields, mines, hotels, restaurant industry, and therefore have a deep understanding of the challenges faced in keeping day-to-day operations going.

### Zurich Hazard Analysis (ZHA) for product liability

To design safe and reliable products means designing defect-free products. Proven hazard analysis methods help product designers identify and reduce defects before products are manufactured and sold. ZHA is a recognized hazard analysis method that can help our customers produce products with fewer defects.

### Hazard Analysis Critical Control Point Certification (HACCP)

We conduct food safety classes throughout the year with our customers to develop or improve their existing food safety programs,

### Product liability prevention program review and training

Using ten recognized key practices for a comprehensive Product Liability Risk Management program, we help our customers:

- Assess the effectiveness of product liability programs
- Develop an action plan for further improvement

Zurich also provides product liability training to help customers meet their specific needs.

For more information, contact:

By Email: [risk.engineering@zurichna.com](mailto:risk.engineering@zurichna.com)  
Call: 800 982 5964  
Visit: [www.zurichna.com](http://www.zurichna.com)