

屏幕保保障摘要

保單編號: ZAM0000017ZC

保障期: 自生效日期起計 12 個月

保障範圍

如在保障期間因以下原因導致您的受保設備*之屏幕 (包括前屏幕及後屏幕) 意外損壞:

- 1) 彎曲或爆裂;
- 2) 由火燒或焚毀導致損壞;
- 3) 撞擊導致損壞;

在保障期向蘇黎世交妥 *官方授權維修商* 發出的修理收據和所需的文件後, 您可以獲得一次性修理費用賠償, 最高為 3,000 港元。

* 指國泰品味網店產品中附有屏幕保的設備, 該設備清單會在保障期內於國泰品味網店上不時更新。

索賠程序

如有任何索賠, 應在事故發生日起三十天內通過「[e 索償](#)」提出。

申請索償時請輸入您的保單號碼及參考編號, 相關內容可參閱由蘇黎世發出的確認短訊。

主要不承保事項

本保單不涵蓋以下費用:

- 受保設備在投保時已有的損壞。
- 非意外性的受保設備失或損壞。
- 非由指明保障原因引起的受保設備損失或損壞。
- 由於折舊 (包括磨損、機械或機件或電子故障) 造成的受保設備損失或損壞。
- 不影響受保設備功能的受保設備損失或損壞, 包括但不限於刮痕、裂縫 (不包括影響屏幕功能的玻璃 / 顯示屏裂縫)、分裂、變形或顏色或外形變化。
- 由原廠保養期內保障的受保設備損失或損壞。
- 在任何產品回收或集體訴訟中可以獲得服務或恢復的受保設備損失或損壞。
- 與損壞受保設備狀況檢查或評估相關的任何費用。

一般條款

- 當損壞發生時您應立刻以書面通知的方式通知我們或申報損壞的屏幕、申請人姓名、國泰會員ID、手機號碼、電子郵件地址。
- 保單一旦生效, 保單不可取消或更改, 保費不予退還。
- 我們保留在保險期內及本保單終止後兩年內或直至所有索賠的最終調整和結算期間, 隨時檢查您與本保險相關的所有賬簿和記錄的權利。
- 我們將根據本公司不時通知您的私隱政策使用所有已收集及持有的個人資料, 您亦可透過此網址查閱有關私隱政策: www.zurich.com.hk/zh-hk/services/privacy。
- 本保單提供的保險、款項、服務、保障及 / 或保單持有人或您的任何業務或活動會違反任何適用的貿易或經濟制裁法律或監管要求, 不論本保單任何其他條款所列, 保險公司則不得被視為向任何保單持有人或你或其他一方提供任何保險或將向保單持有人或你或其他一方支付任何款項或提供任何服務或保障。以上條文亦適用於任何被保險公司視為適用的貿易或經濟制裁法律或監管要求, 或若保單持有人或你或其他接受款項、服務或保障的一方是受制裁人士。

Screen Protection Benefit Summary

Policy no.: ZAM0000017ZC

Period of Insurance: 12 months starting from the effective date

COVERAGE

In the event of that the covered *screen* of your *covered device** (including front and back) is accidentally damaged due to:

- 1) Bend or crack;
- 2) Fire or burn damage;
- 3) Impact damage

During the period of insurance, a one-time reimbursement at maximum of HKD 3,000 of the Repair Costs incurred from an *Authorised Repair Centre* can be claimed upon the submission of the official repair receipts and documents as required by Zurich.

* The device(s) in the Cathay Shop product which are bundled with Screen Protection, as updated on the Cathay Shop from time to time within the Period of Insurance.

CLAIMS PROCEDURE

In case of any claims, notify through "[e-Claim](#)" within 30 days from the date of incident.

Please enter your policy no. and reference no. in your claim submission. For relevant information, please refer to the confirmation SMS sent by Zurich.

EXCLUSIONS

This policy does not cover the following expenses:

- Pre-existing damage of the covered device units.
- Loss or damage of the covered device units not *accidental* in nature.
- Loss or damage of the covered device units which is not caused by the stated reasons.
- Loss or damage of the covered device units due to gradual deterioration including wear and tear and mechanical or electrical or electronic derangement.
- Loss or damage of the covered device that does not affect the functionality of the covered device units, including but not limited to scratches, cracks (other than cracked glass/display which affects the functionality of the *screen*), split, distortion, or change of colour or outward form.
- Loss or damage of the covered device units which are covered by warranties.
- Loss or damage of the covered device units for which *service* or recovery may be obtained under any recall campaign or class action suit.
- Any expenses related to the inspection or assessment of the damaged covered device 's condition.

GENERAL CONDITIONS

- You should notify or declare to *us* by written notice in respect of damaged *screen*, applicant name, Cathay membership ID of the applicant, mobile number, email address, as soon as the damage occurs.
- Once the insurance policy is effective, no cancellation, alteration or refund of premium is allowed.
- *We* reserve the right to examine your relevant books and records relating to this insurance at any time during *the Period of Insurance* and within two years after termination of this Policy or until final adjustment and settlement of all *claims* hereunder.
- All personal data collected and held by us will be used in accordance with our privacy policy, as notified to the Insured from time to time and available at this website: www.zurich.com.hk/en/services/privacy.
- Notwithstanding any other terms under this policy, we shall not be deemed to provide coverage or make any payments or provide any service or benefit to the Policyholder or you or other party to the extent that such cover, payment, service, benefit and/or any business or activity of the Policyholder or you would violate any applicable trade or economic sanctions law or regulation. The above clause shall also apply for any trade or economic sanction law or regulation that we deem applicable or if the Policyholder or you or other party receiving payment, service or benefit is a sanctioned person.

Zurich Insurance Company Ltd (a company incorporated in Switzerland with limited liability)
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