

News Release

17 April 2024



Zurich Malaysia Elevates Customer Care with Preferred Windscreen Specialist



*[3rd from Left] Junior Cho, Country CEO/Head of Zurich Malaysia
[4th from Right] Jayapragash Amblavanar, Chief Claims Officer at Zurich General Insurance Malaysia Berhad
alongside representatives from Nanmar Motor Service Sdn Bhd, CCH Auto Glass Sdn Bhd, Mobile Windscreen Sdn Bhd, and Dr. Cermin Sdn Bhd*

KUALA LUMPUR, 17 April 2024 – Zurich Malaysia, committed to providing personalised and comprehensive automotive care, is pleased to announce its network of Preferred Windscreen Specialists. These select partners exemplify Zurich Malaysia's core brand ethos of "Care For What Matters," delivering the highest standards in service and value for car owners.

With the introduction of Preferred Windscreen Specialists, Zurich Malaysia aims to set new benchmarks for convenience and reliability in windscreen repair and replacement services. This network includes four trusted partners: Nanmar Motor Service Sdn Bhd, CCH Auto Glass Sdn Bhd, Mobile Windscreen Sdn Bhd, and Dr. Cermin Sdn Bhd.

These specialists offer unique benefits to address common challenges faced by car owners:

Seamless Door-to-Door Service

Zurich Malaysia's Preferred Windscreen Specialists bring unparalleled convenience straight to customers' doorsteps, eliminating logistical challenges and time commitments. This bespoke service caters to modern car owners, offering a seamless and stress-free experience.

Extended Peace of Mind

Aligned with our customer-first commitments, the Preferred Windscreen Specialists provide an extended warranty on all windscreen replacements and tinting services. Customers can enjoy peace of mind knowing their vehicle is in capable hands, reflecting a lasting commitment to delivering value and satisfaction.

"Our network of Preferred Windscreen Specialists across West Malaysia reflects our unwavering commitment to customer-centricity, in delivering unparalleled service and support to those who need it the most. We demonstrate our dedication to caring for what truly matters – the safety, wellbeing, and

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satisfaction of our customers, by offering convenience and reliability in windscreen repair and replacement services,” said **Jayapragash Amblavanar, Chief Claims Officer at Zurich General Insurance Malaysia Berhad.**

For more information about the authorised preferred windscreen specialists for motor insurance and takaful, please visit the official link at <https://www.zurich.com.my/en/customer-hub/my-claims/panel-workshops/preferred-windscreen-specialists>.

Further details on Zurich Malaysia’s insurance and takaful plans can be found on the official website at www.zurich.com.my.

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Notes to editor:

About Zurich Malaysia

Zurich Malaysia is a collective reference term for the Zurich Insurance Group (Zurich) business subsidiaries operating in Malaysia: Zurich General Insurance Malaysia Berhad, Zurich Life Insurance Malaysia Berhad, Zurich General Takaful Malaysia Berhad and Zurich Takaful Malaysia Berhad. Zurich Malaysia offers a broad range of comprehensive insurance and takaful solutions; helping individuals as well as business owners understand and protect themselves, their businesses and their assets from risk. Zurich Malaysia has an integrated branch network in major cities nationwide as well as dedicated agency and distribution channels nationwide to serve the needs of its customers. For further information on Zurich Malaysia, visit www.zurich.com.my.