News Release

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Zurich Malaysia introduces Z-Driver EV Protect and strengthens Malaysia's EV infrastructure through collaboration with Gentari

Kuala Lumpur, 18 September 2025 – Zurich Malaysia has introduced Z-Driver EV Protect, a comprehensive insurance and takaful benefits designed exclusively for electric vehicle (EV) owners. This new offering enhances car insurance and takaful protection to cover EV batteries, home wall chargers, portable charging accessories, and more. With an affordable add-on premium/contribution of just RM120*, Z-Driver EV Protect delivers targeted coverage tailored to the unique needs of EV owners.

"EV owners face a unique set of risks that go beyond traditional motor insurance and takaful. Z-Driver EV Protect is designed to address these concerns, offering practical coverage that reflects how EVs are used today. It's part of our commitment to making protection more relevant, accessible, and aligned with our customers' evolving lifestyles," said Foo Chuen Hou, Chief Distribution Officer, General Segment of Zurich Malaysia.

Key benefits* of Z-Driver EV Protect include:

- Home wall charger coverage up to RM15,000
- Personal liability while charging up to RM50,000
- Portable charging cable coverage up to RM2.000
- Compassionate allowance for incidents at public charging stations up to RM20,000
- Optional enhanced special perils protection, including battery damage due to water ingress from insured events

These benefits complement existing Z-Driver features, such as unlimited towing in the event of battery depletion, giving EV drivers greater confidence, peace of mind, and protection for every journey.

Furthering this commitment to sustainable mobility, Zurich Malaysia has collaborated with Gentari Green Mobility Sdn Bhd, a subsidiary of Gentari Sdn Bhd (Gentari), to support greater awareness and visibility of EV charging infrastructure nationwide. Through this collaboration, Zurich Malaysia has extended its brand presence to 13 EV charging stations at high-footfall destinations, including Suria KLCC, Kuala Lumpur Convention Centre, KLIA2 Gateway, The Gardens Mall, Paradigm Mall Johor Bahru, Gamuda Gardens, Putrajaya Sentral, and more.

"Reliable charging infrastructure plays a pivotal role in enabling more Malaysians to embrace electric mobility. Our collaboration with Gentari is not just about increasing the number of chargers, it's about helping to build a more connected and confident EV ecosystem. Sustainability must be practical, customer-focused, and accessible," said Teresa Wong, Chief Risk Officer – General Segment and Head of Sustainability Risk of Zurich Malaysia.

Aliah Nasreen Abdullah, Chief Customer Officer of Gentari Green Mobility, echoed this sentiment, saying, "Gentari is committed to creating a robust green mobility ecosystem in Malaysia, and our collaboration with Zurich Malaysia is another step in that direction. Together, we're expanding the availability of EV chargers and enhancing the entire ownership experience, making it easier, safer, and more accessible for drivers to transition to clean mobility."

The collaboration with Gentari, a leading clean energy solutions provider, supports Zurich Malaysia's goal of building a more sustainable future by addressing one of the main barriers to EV adoption, convenient and reliable charging infrastructure.

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To learn more about Z-Driver EV Protect or to add it to your motor insurance or takaful plan, visit <u>zurich.com.my/insurance-products/protection/for-my-vehicle/z-driver</u> or <u>zurich.com.my/takaful-products/protection/for-my-vehicle/z-driver-takaful.</u>

To find out more about Zurich Malaysia's charging stations and their locations, please visit https://www.zurich.com.my/about-zurich/corporate-responsibility/ev-charging-stations.

*Terms and conditions apply.

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Notes to editor:

About Zurich Malaysia

Zurich Malaysia is a collective reference term for the Zurich Insurance Group (Zurich) business subsidiaries operating in Malaysia: Zurich General Insurance Malaysia Berhad, Zurich Life Insurance Malaysia Berhad, Zurich General Takaful Malaysia Berhad and Zurich Takaful Malaysia Berhad. Zurich Malaysia offers a broad range of comprehensive insurance and takaful solutions; helping individuals as well as business owners understand and protect themselves, their businesses and their assets from risk. Zurich Malaysia has an integrated branch network in major cities nationwide as well as dedicated agency and distribution channels nationwide to serve the needs of its customers. For further information on Zurich Malaysia, visit http://www.zurich.com.my.

About Gentari

Gentari is focused on delivering the solutions required to put clean energy into action today, to transform how we live tomorrow. Gentari's three initial core pillars of Renewable Energy, Hydrogen and Green Mobility form a comprehensive portfolio of solutions to help consumers in their decarbonisation journey. Its mission is to be the leading next-generation Commercial and Industrial (C&I) and utility-scale renewable energy developer, a scale hydrogen producer and go-to industry partner, and to be Asia Pacific's leading green mobility solutions partner. In the long term, Gentari aims to be the most valued clean energy solutions partner, creating greater impact, connecting businesses, and making the journey to a net zero future, possible.

Gentari Go, a clean energy platform, offers customers an integrated sustainable lifestyle experience, enabling the flow of clean energy from Roof to Wall to Wheel. The Gentari Go app is currently available via the Apple App Store and Google Play Store in Malaysia. For more information on Gentari Go, please visit https://www.gentari.com/go/ or contact our customer support team at +60 12-818 1121.