

24/7
Self-serve
convenience for
our customers





Within Malaysia **1-300-888-622**



Outside Malaysia +603-2109-7999







Access the following information via the Self-Serve Function

For Life Insurance

- Policy Status
- Reinstatement Cost
- Premium Details
 - Premium
- Frequency Mode
- Non-medical Claim
 Status NEW

For Family Takaful

- Family Takaful
 Certificate Status
- Reinstatement Cost
- Contribution Details
 - Application Status
 Contribution
- Frequency Mode NEW
- Non-medical Claim

 Status NEW

For General Insurance

- Policy Status
- Policy Details
- → NCD %
- Claim Status NEW
- Adjuster's Contact

 Details (Non-medical Claims) NEW
- Non-medical Claim
 Status NEW

For General Takaful

- Certificate Status
- Certificate Details
- NCD %
 - Claims Status NEW
- Adjuster's Contact

 Details (Non-medical claim) NEW