

# SHARE & MENANG

## CONTEST

### Frequently Asked Questions (FAQ)



## 1. What is Share & Menang Contest?

Share & Menang Contest is part of the Care For What Matters campaign organised by Zurich General Insurance Malaysia Berhad, Zurich General Takaful Malaysia Berhad, Zurich Life Insurance Malaysia Berhad, and Zurich Takaful Malaysia Berhad, collectively known as Organiser.

## 2. Who is eligible to participate in this Contest?

Customers who fulfil the following requirements will be eligible for the Contest:

- 2.1 Malaysian citizens or permanent residents of Malaysia, except employees and agents of the Organiser.
- 2.2 Customers who sign up for a new policy/certificate of any of the Organiser's General Insurance, Life Insurance, General Takaful and Family Takaful products during the Contest Period:
  - 2.2.1 Applicable to policy/certificate holders only.
  - 2.2.2 Open to individual plans and not group policies/certificates.
  - 2.2.3 For General Insurance and General Takaful products, policy/certificate renewal is eligible to participate.
  - 2.2.4 For Life Insurance and Family Takaful products, a premium/contribution renewal and additional new riders are not eligible for the contest.
- 2.3 Each policy/certificate is entitled to one (1) contest entry.
- 2.4 The policy/certificate must be submitted and approved within the Contest Period.
- 2.5 The policy/certificate must still be in force, with no outstanding premiums/contributions when the cash reward is granted.
- 2.6 Customers are required to register and log in to the MyZurichLife customer portal at [myzurichlife.com.my](http://myzurichlife.com.my) before the prizes are granted.

## 3. When is the Contest Period?

The Contest will run from 1 September 2023 to 31 December 2023.

## 4. How to participate in this Contest?

Eligible Customers are required to:

- 4.1 Key in the required information as stated on the Contest's microsite page at [www.zurich.com.my/CareForWhatMatters](http://www.zurich.com.my/CareForWhatMatters)
- 4.2 Submit in a single sentence what matters to you the most.
- 4.3 Share your contest entry on your Facebook account.
- 4.4 Tag us @zurichmys and hashtag #CareForWhatMatters in your entry.
- 4.5 Set your Facebook profile as 'public' at all times throughout the Contest Period until all Winners are announced on the contest microsite.
- 4.6 Maintain the contest entry on your Facebook account throughout the Contest Period until all Winners are announced on the contest microsite.

## 5. What are the Contest prizes?

Prizes will be awarded in the form of cash rewards as per the breakdown below:

PRIZE	CASH REWARD
1. Monthly Prize (September – December) x 10 winners each month	RM2000
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2. Grand Prizes	
1 <sup>st</sup> prize x 1 winner	RM50,000
2 <sup>nd</sup> prize x 1 winner	RM25,000
3 <sup>rd</sup> prize x 1 winner	RM10,000

## 6. What is the basis of the winner's selection?

Monthly winners will be selected based on the number of “likes” received on their contest entry, meanwhile top five (5) Eligible Customers with the highest number of “likes” for their submission will compete for the grand prizes. The top three (3) grand prize winners will then be selected from the five (5) submissions by a panel of judges consisting of the Organiser’s representatives.

## 7. When will the winners be announced and how would I know if I am the Monthly Prize and Grand Prize winner?

The monthly winners will be notified by the Organiser through email within two (2) weeks of the following month, for the fulfillment of cash reward.

The grand prize winners will be notified by the Organiser through email by February 2024, for the fulfillment of cash reward.

## 8. How to get more information about this Contest?

More information can be found on the Contest microsite [www.zurich.com.my/CareForWhatMatters](http://www.zurich.com.my/CareForWhatMatters) or you can email any inquiries at [digitalpr@zurich.com.my](mailto:digitalpr@zurich.com.my).

PERADUAN

# SHARE & MENANG

Soalan Lazim (FAQ)



## 1. Apakah itu Peraduan Share & Menang?

Peraduan Share & Menang adalah sebahagian daripada kempen Care For What Matters dan dianjurkan oleh Zurich General Insurance Malaysia Berhad, Zurich General Takaful Malaysia Berhad, Zurich Life Insurance Malaysia Berhad, dan Zurich Takaful Malaysia Berhad, secara kolektif dikenali sebagai Penganjur.

## 2. Siapakah yang layak menyertai Peraduan ini?

Pelanggan yang memenuhi syarat-syarat berikut akan layak untuk menyertai Peraduan ini:

- 2.1 Warganegara Malaysia atau pemastautin tetap Malaysia, tidak termasuk pekerja dan ejen Penganjur.
- 2.2 Pelanggan yang membeli polisi/sijil baharu mana-mana produk Insurans Am, Insurans Hayat, Takaful Keluarga dan Am dari Penganjur semasa Tempoh Peraduan:
  - 2.2.1 Terpakai kepada pemegang polisi/sijil sahaja.
  - 2.2.2 Terbuka kepada pelan individu dan bukan polisi kumpulan.
  - 2.2.3 Untuk produk Insurans Am dan Takaful, pembaharuan polisi/sijil layak menyertai Peraduan.
  - 2.2.4 Untuk produk Insurans Hayat dan Takaful Keluarga, pembaharuan premium dan tambahan rider baharu tidak layak menyertai peraduan.
- 2.3 Setiap polisi/sijil layak mendapat satu (1) penyertaan peraduan.
- 2.4 Polisi/sijil hendaklah diserahkan dan diluluskan dalam Tempoh Peraduan.
- 2.5 Polisi/sijil mesti berkuat kuasa, tanpa sumbangan tertunggak semasa ganjaran tunai dihadiahkan.
- 2.6 Pelanggan dikehendaki mendaftar dan log masuk ke portal pelanggan MyZurichLife di [myzurichlife.com.my](http://myzurichlife.com.my) sebelum ganjaran tunai dihadiahkan.

## 3. Bilakah Tempoh Peraduan?

Peraduan akan berlangsung dari 1 September 2023 hingga 31 Disember 2023.

## 4. Bagaimana cara untuk menyertai Peraduan ini?

Pelanggan Yang Layak dikehendaki untuk:

- 4.1 Masukkan maklumat yang diperlukan seperti yang dinyatakan pada laman mikro Peraduan di [www.zurich.com.my/CareForWhatMatters](http://www.zurich.com.my/CareForWhatMatters).
- 4.2 Tulis satu ayat tentang perkara yang paling bermakna bagi anda.
- 4.3 Kongsi penyertaan peraduan anda pada akaun Facebook anda.
- 4.4 Tag kami @zurichmys dan "hashtag" #CareForWhatMatters dalam entri anda.
- 4.5 Tetapkan profil Facebook anda sebagai 'awam' pada setiap masa sepanjang Tempoh Peraduan sehingga semua Pemenang diumumkan di laman mikro Peraduan.
- 4.6 Kekalkan penyertaan peraduan pada akaun Facebook anda sepanjang Tempoh Peraduan sehingga semua Pemenang diumumkan di laman mikro Peraduan.

## 5. Apakah hadiah yang ditawarkan dalam Peraduan ini?

Hadiah akan diberikan dalam bentuk ganjaran wang tunai seperti di bawah:

HADIAH	GANJARAN TUNAI
1. Hadiah Bulanan (September – Disember) x 10 pemenang setiap bulan	RM2000
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2. Hadiah Utama	
Hadiah pertama x 1 pemenang	RM50,000
Hadiah kedua x 1 pemenang	RM25,000
Hadiah ketiga x 1 pemenang	RM10,000

## 6. Bagaimanakah cara pemilihan pemenang Peraduan ini dilakukan?

Pemenang bulanan akan dipilih berdasarkan bilangan “like” yang diterima pada penyertaan peraduan mereka, manakala lima (5) Pelanggan Yang Layak teratas dengan jumlah “like” tertinggi berdasarkan penyertaan mereka akan bersaing untuk hadiah utama. Tiga (3) pemenang hadiah utama akan dipilih daripada lima (5) penyertaan oleh panel hakim yang terdiri daripada wakil pihak Penganjur.

## 7. Bilakah pemenang akan diumumkan dan bagaimana untuk saya ketahui jika saya adalah pemenang Hadiah Bulanan dan Hadiah Utama?

Pemenang bulanan akan dimaklumkan oleh Penganjur melalui emel dalam tempoh dua (2) minggu pada bulan berikutnya, dan mendapatkan ganjaran wang tunai.

Pemenang hadiah utama akan dimaklumkan oleh Penganjur melalui emel menjelang Februari 2024, dan mendapatkan ganjaran wang tunai.

## 8. Bagaimanakah untuk mendapatkan maklumat lebih lanjut mengenai Peraduan ini?

Maklumat lanjut boleh diperolehi di laman mikro Peraduan [www.zurich.com.my/CareForWhatMatters](http://www.zurich.com.my/CareForWhatMatters) atau anda boleh menghantar sebarang pertanyaan melalui emel di [digitalpr@zurich.com.my](mailto:digitalpr@zurich.com.my).