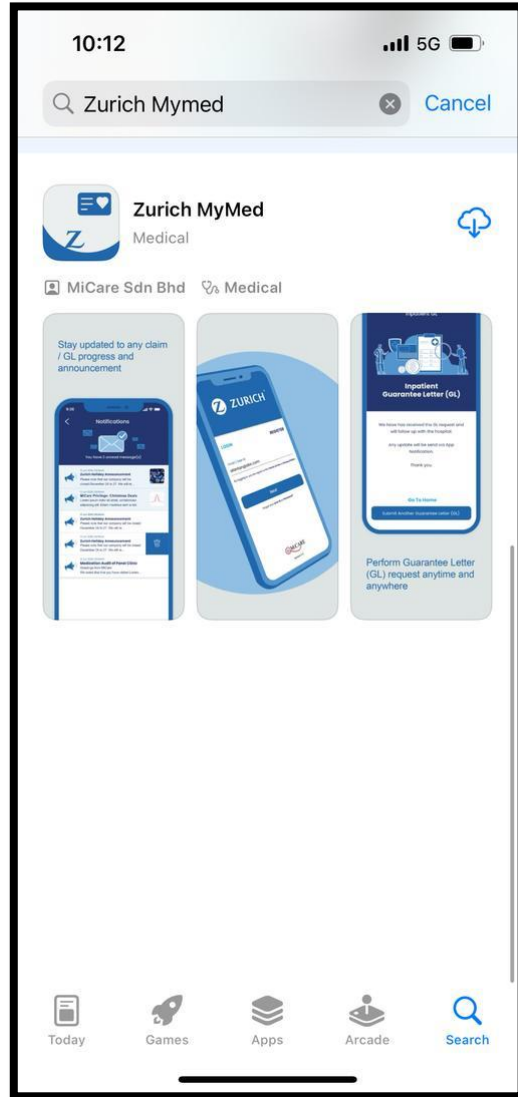


# Zurich MyMed App : How to Download



Open Google Play or Apps Store on the phone & find “Zurich MyMed” or scan the QR Code to download the app



# Login to Zurich MyMed

Insurer Entity	Medical Individual Policy & Personal Accident (PA) Policy	Medical Group Policies
Zurich <b>General Insurance</b> Malaysia Berhad	User ID : <b>ZGI</b> follow by NRIC (i.e. <b>ZGI1234567890</b> ) Password : Date of Birth in DDMMYYYY format (i.e. 01012024)	User ID: <b>ZGIMB</b> follow by NRIC (i.e. <b>ZGIMB1234567890</b> ) Password : Date of Birth in DDMMYYYY format (i.e. 01012024)
Zurich <b>General Takaful</b> Malaysia Berhad	User ID: <b>ZGT</b> follow by NRIC (i.e. <b>ZGT1234567890</b> ) Password : Date of Birth in DDMMYYYY format (i.e. 01012024)	User ID: <b>ZGTMB</b> follow by NRIC (i.e. <b>ZGTMB1234567890</b> ) Password : Date of Birth in DDMMYYYY format (i.e. 01012024)

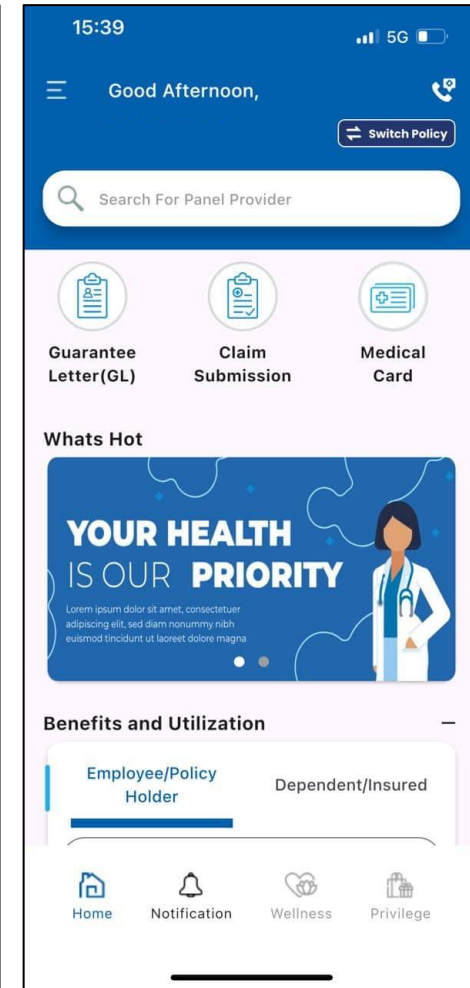
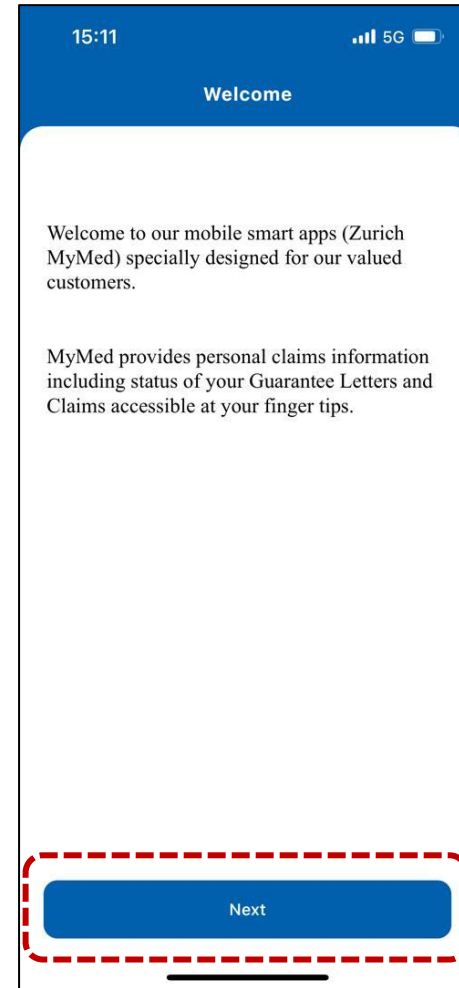
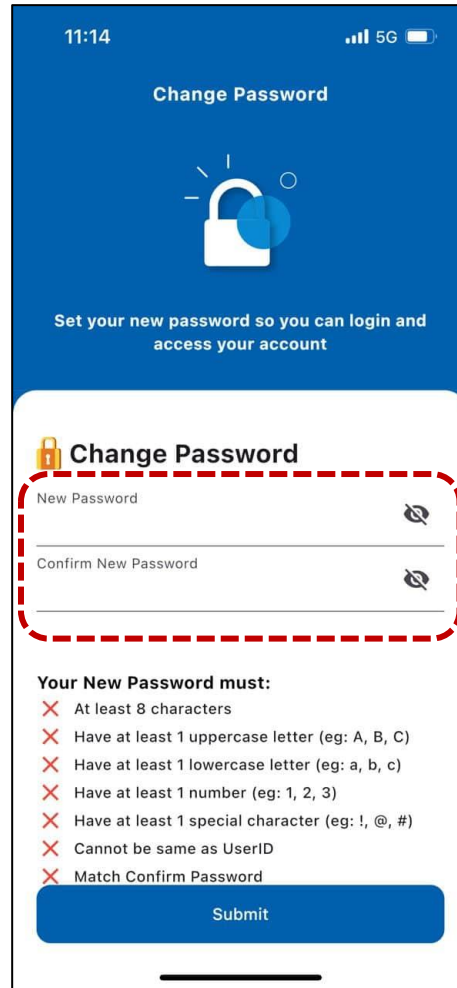
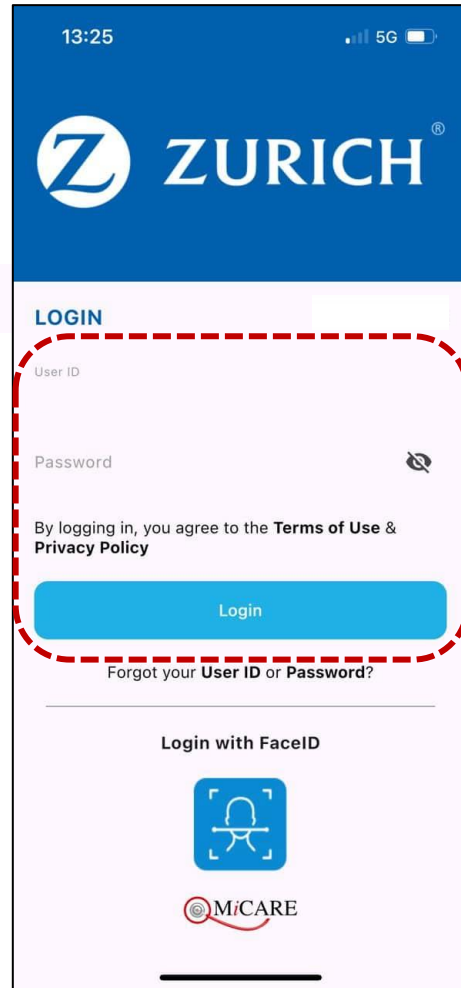
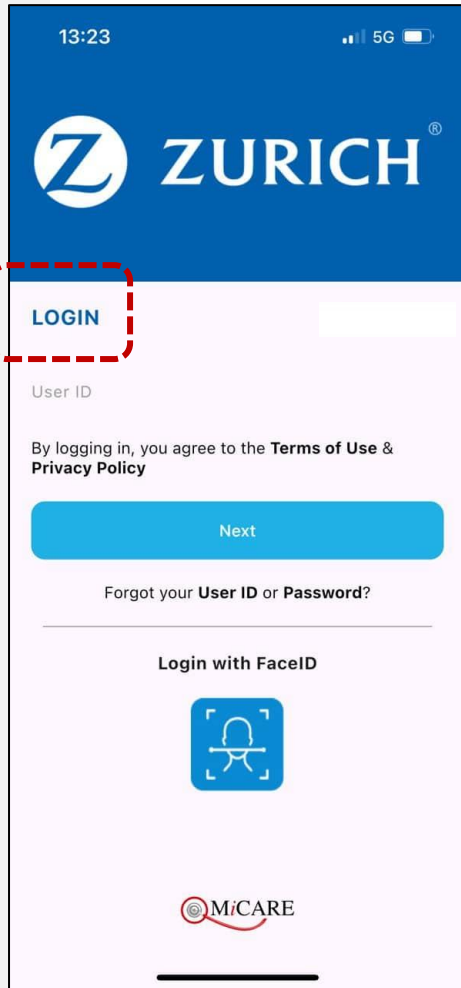
Insurer Entity	Medical Individual Policy
Zurich <b>LIFE</b> Insurance Malaysia Berhad	User ID : <b>ZLIMB</b> follow by NRIC (i.e. <b>ZLIMB1234567890</b> ) Password : Date of Birth in DDMMYYYY format (i.e. 01012024))
Zurich <b>TAKAFUL</b> Malaysia Berhad	User ID : <b>ZTMB</b> follow by NRIC (i.e. <b>ZTMB1234567890</b> ) Password : Date of Birth in DDMMYYYY format (i.e. 01012024)

\*\* If the policyholder has two policies under the same insurance provider (Zurich Life Insurance), only one login is needed. Both policies will be accessible under the same User ID in the app.  
However, if the policyholder has an Individual policy with Zurich Life Insurance and the other with Zurich Takaful, separate login credentials will be required for each insurance provider.

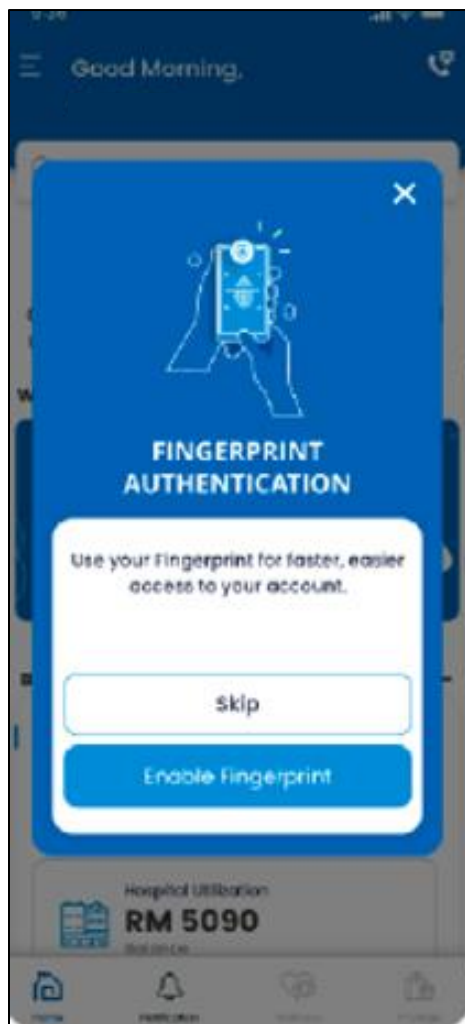
*\*\*Please change this temporary password after login*



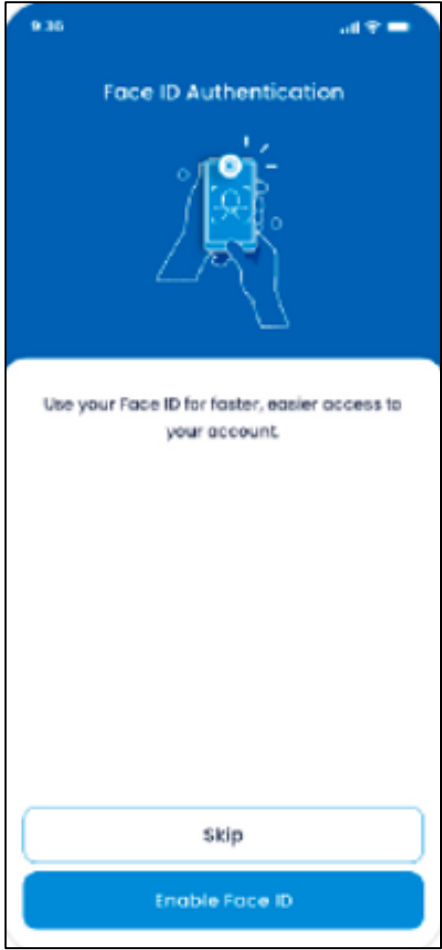
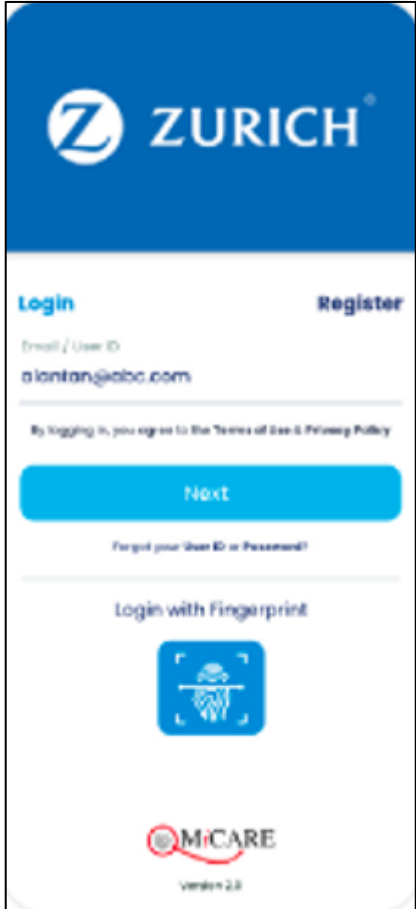
# Login Page



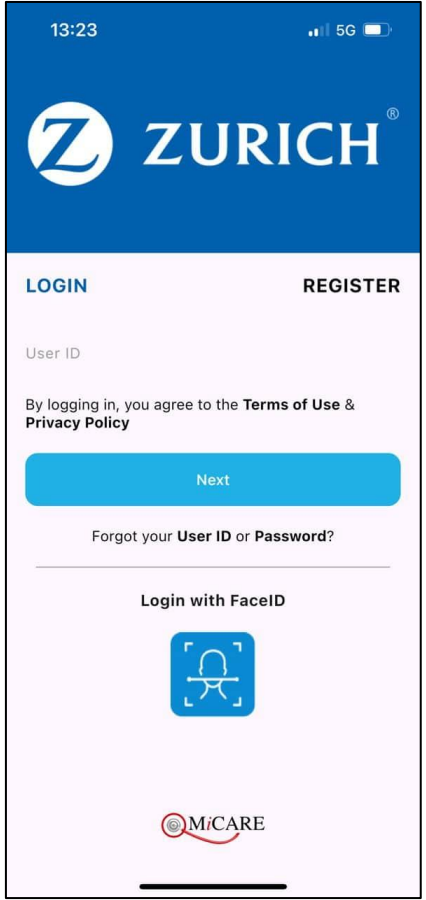
# Biometric Authentication



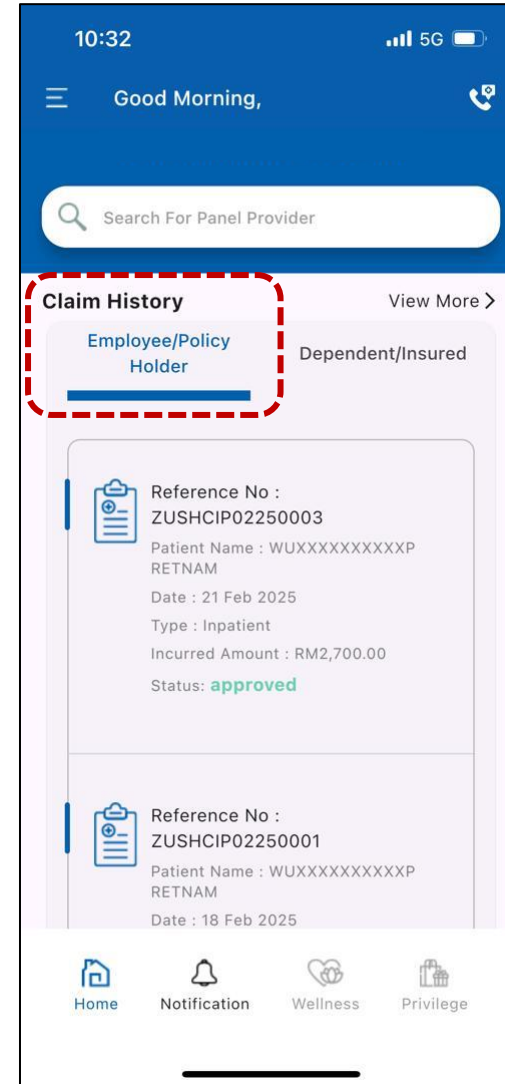
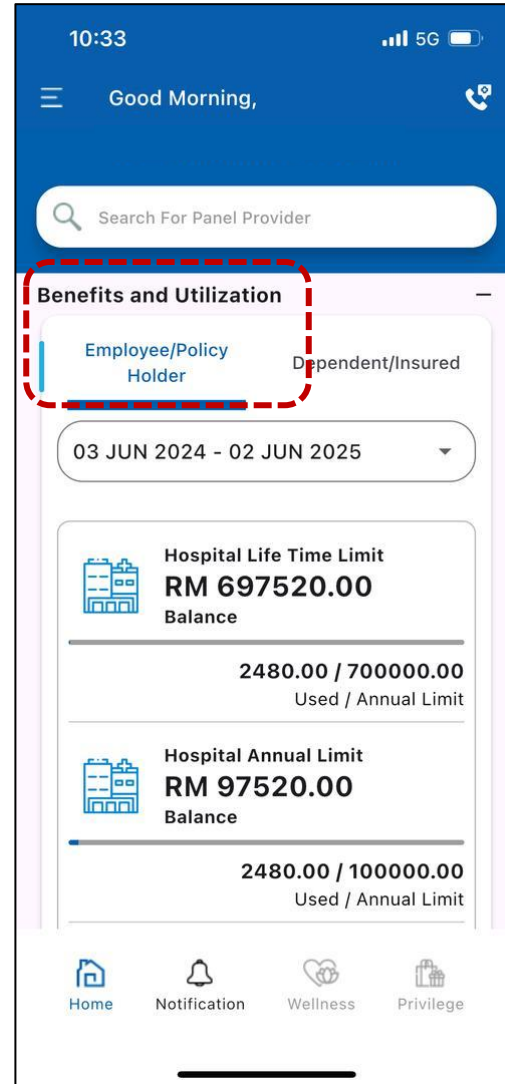
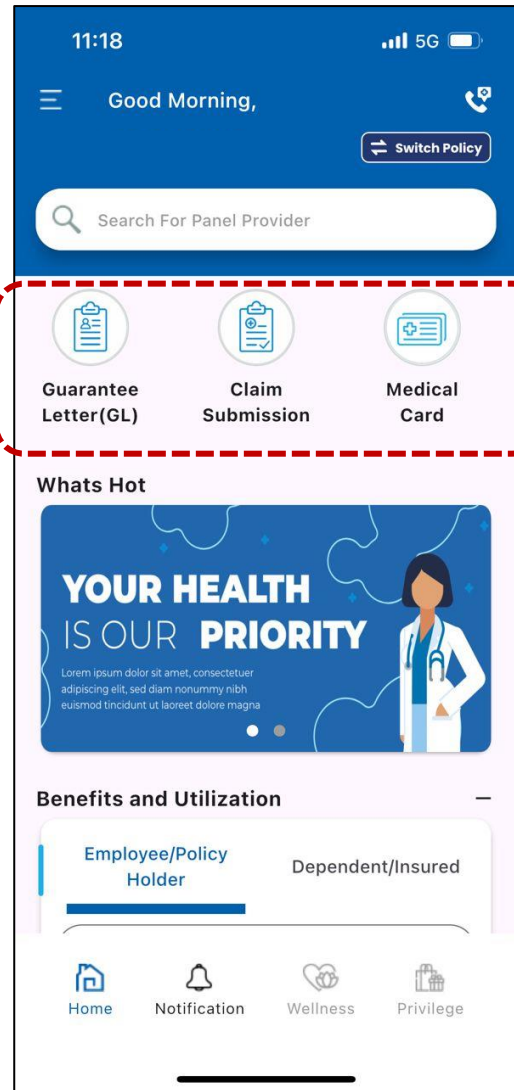
Fingerprint



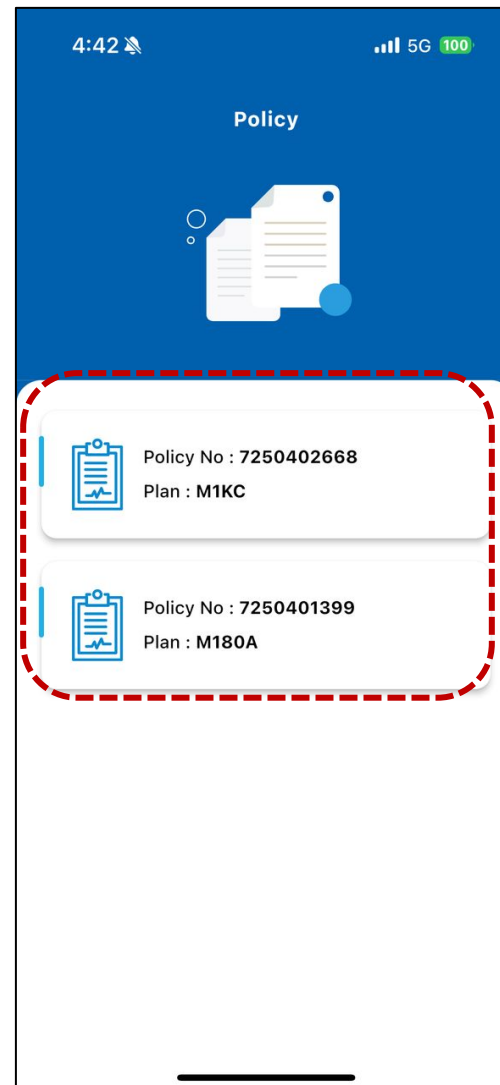
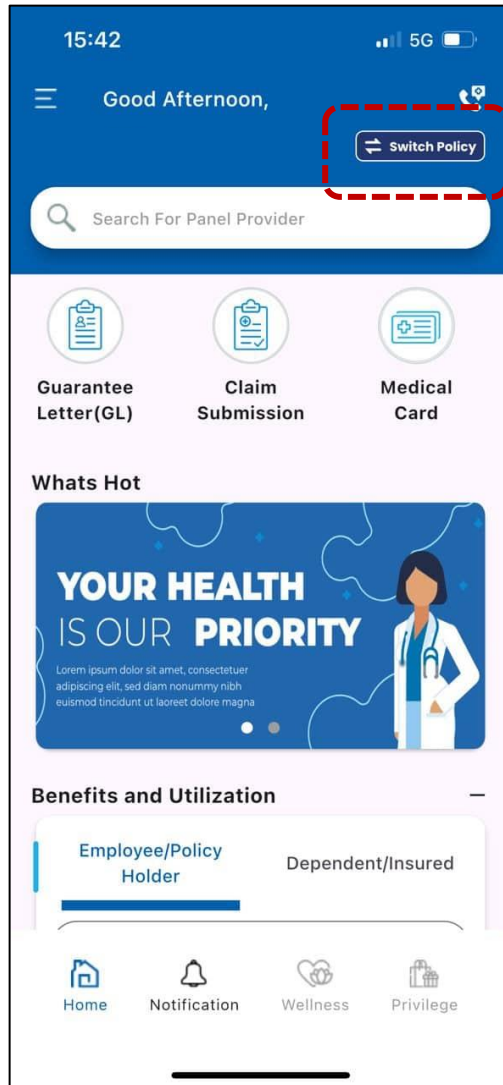
Face ID



# Home Dashboard



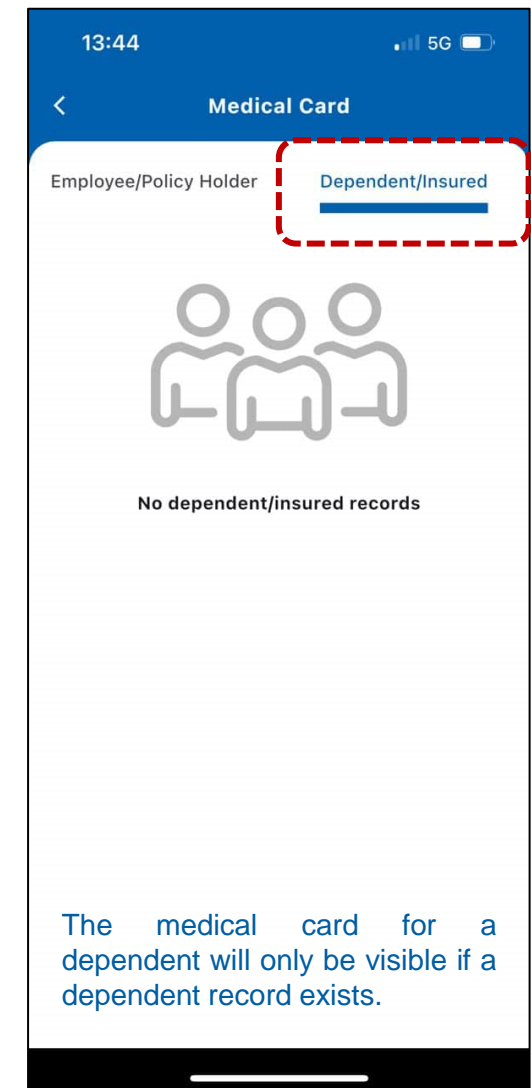
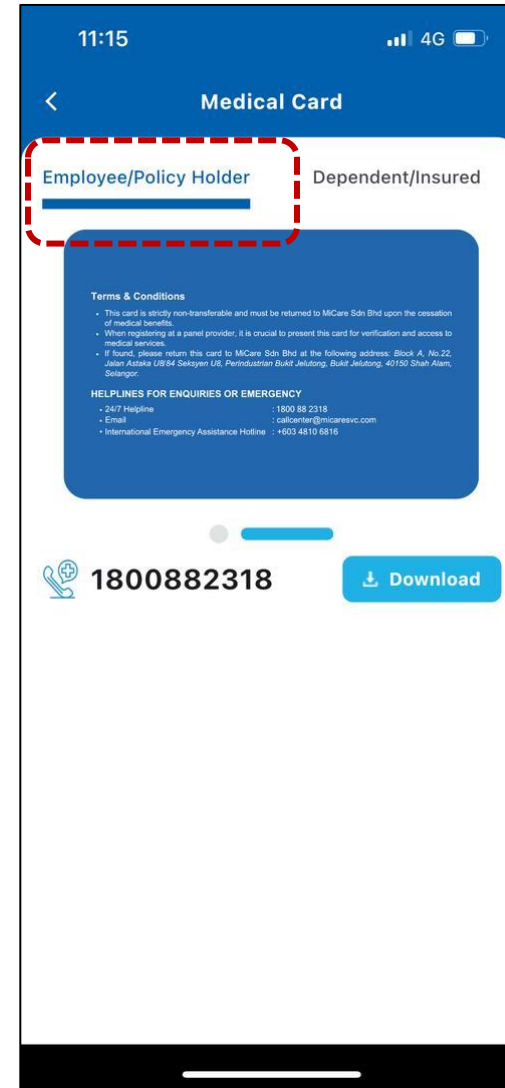
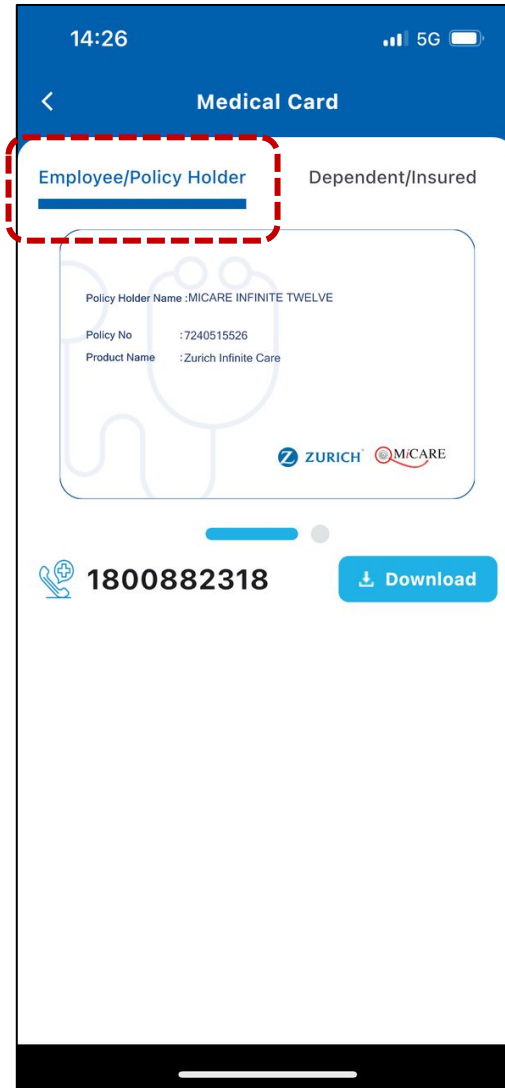
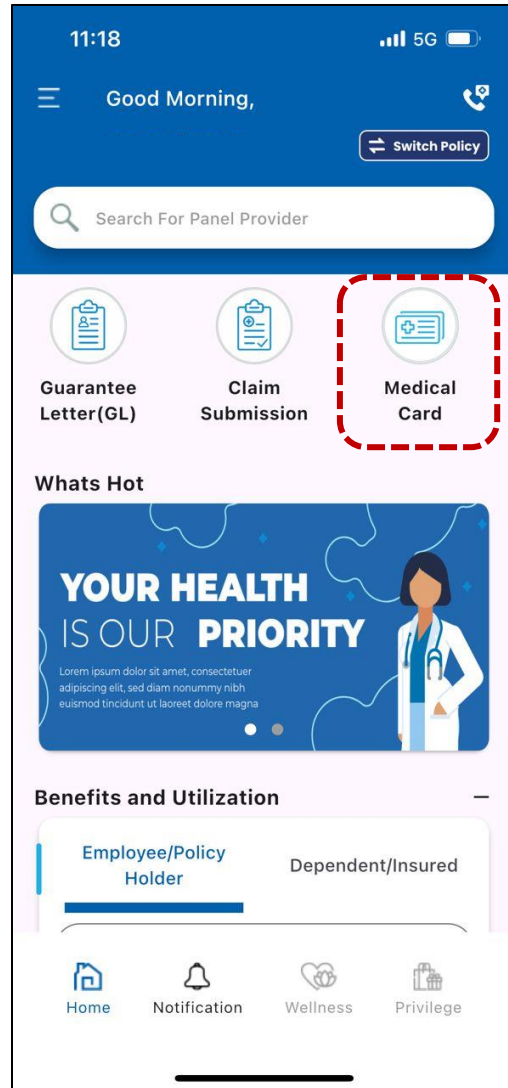
# With multiple policies under the same insurance provider.



For policyholders with multiple policies under the same insurance provider (e.g., Zurich LIFE Insurance Malaysia Berhad), only one login credential is required.

After logging in, the insured can switch between policies and view the information for any of them.

# E-medical card



# Hospital Panel Providers

