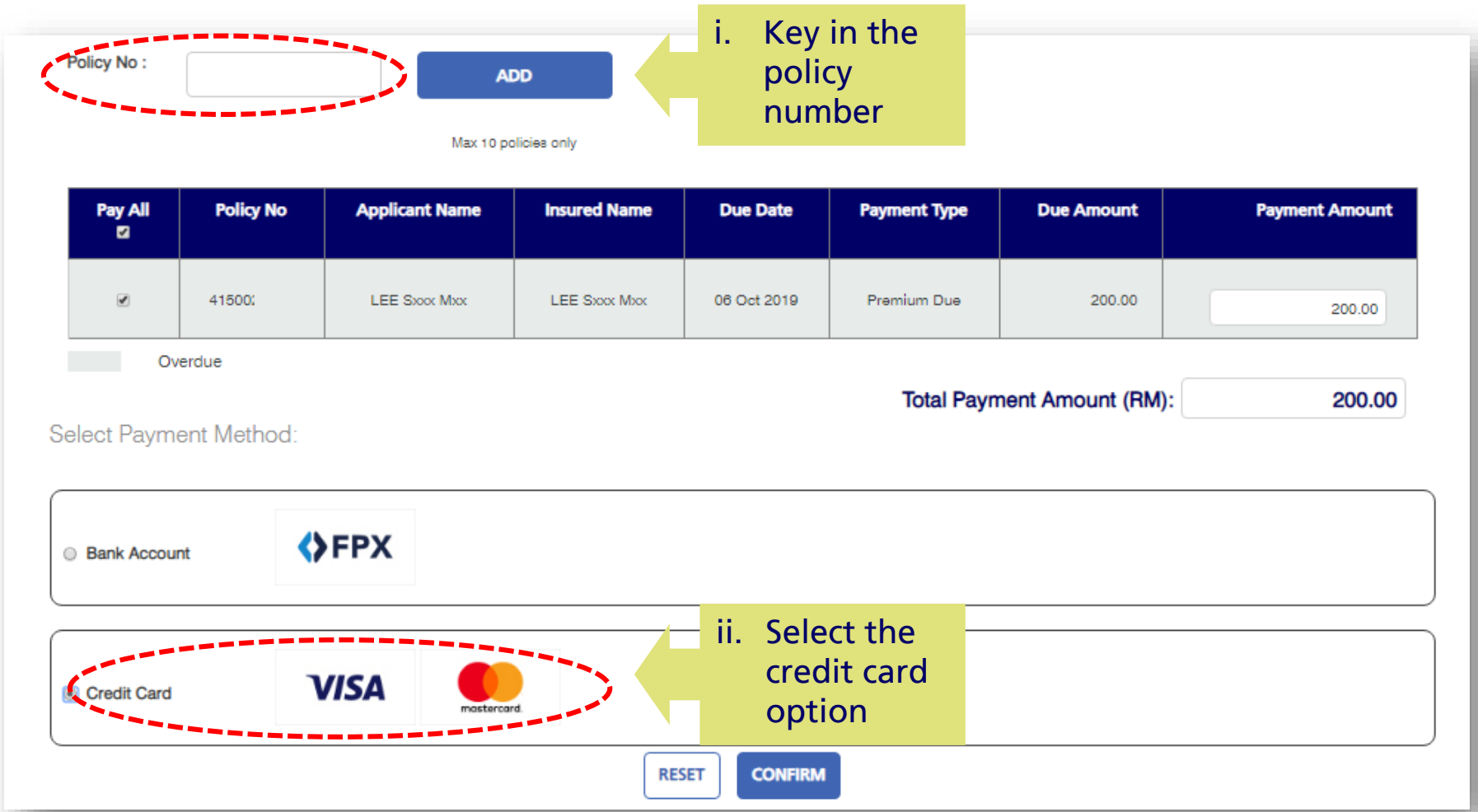
USER GUIDE

Direct Debit Recurring Payments using Credit/Debit Card for Life Insurance Premiums via Corporate Website

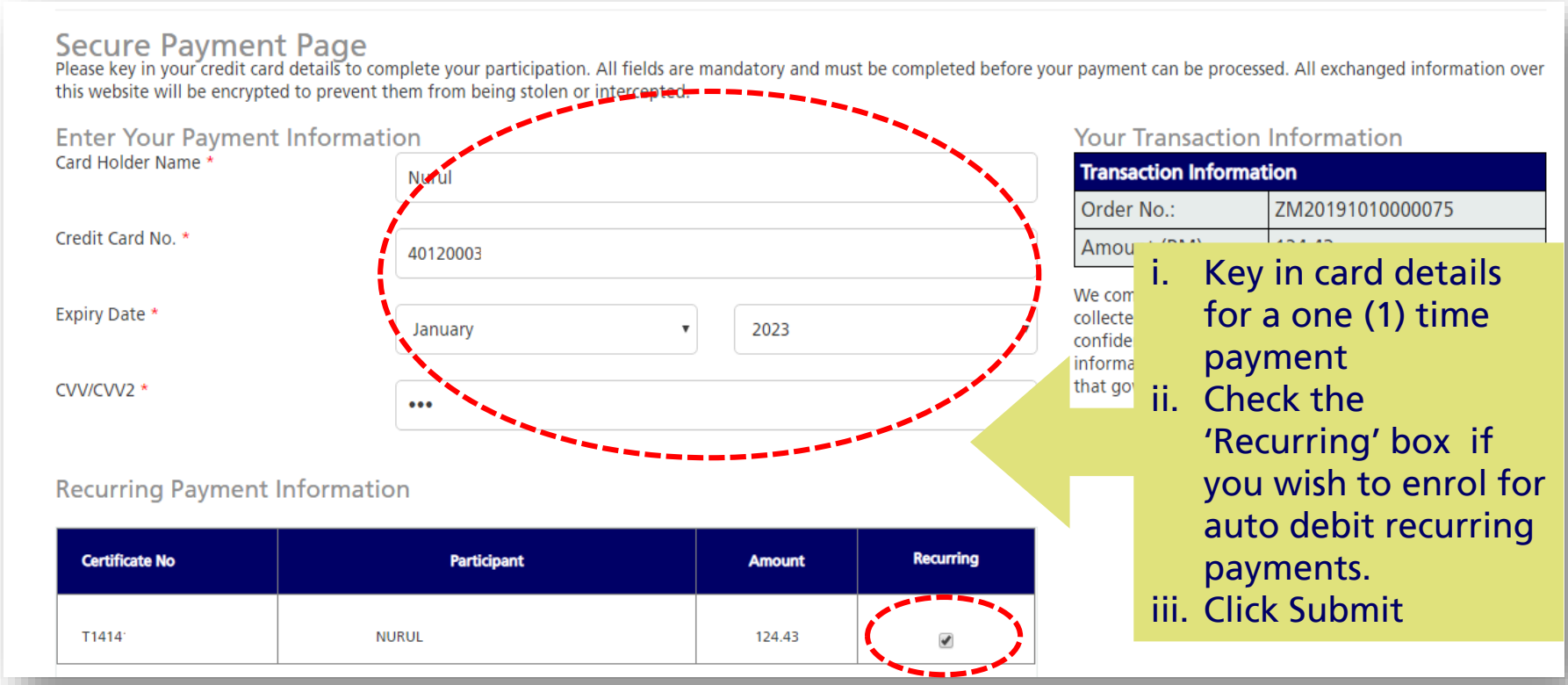
October 2019

Step 1: Visit Zurich Malaysia's corporate website at www.zurich.com.my

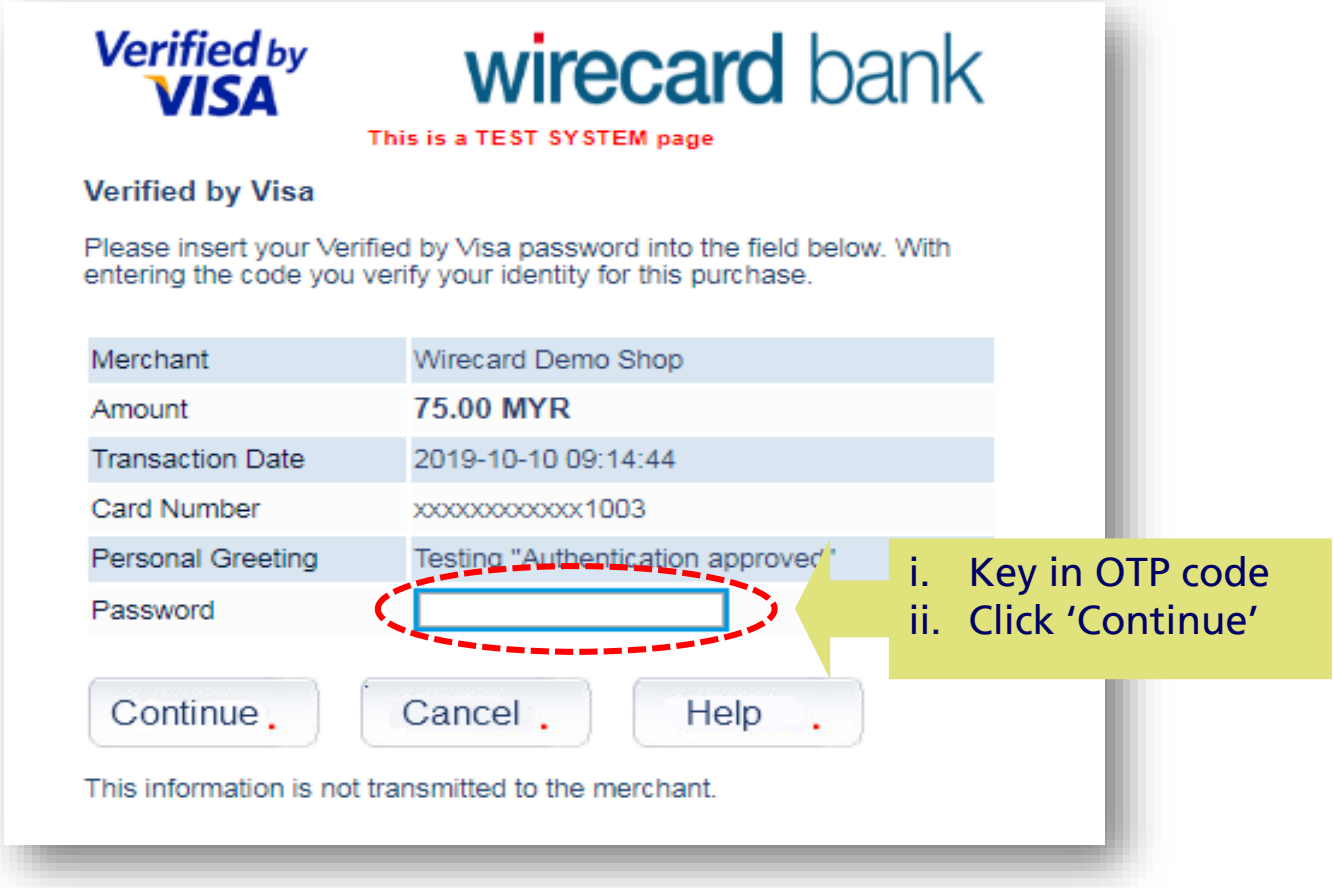
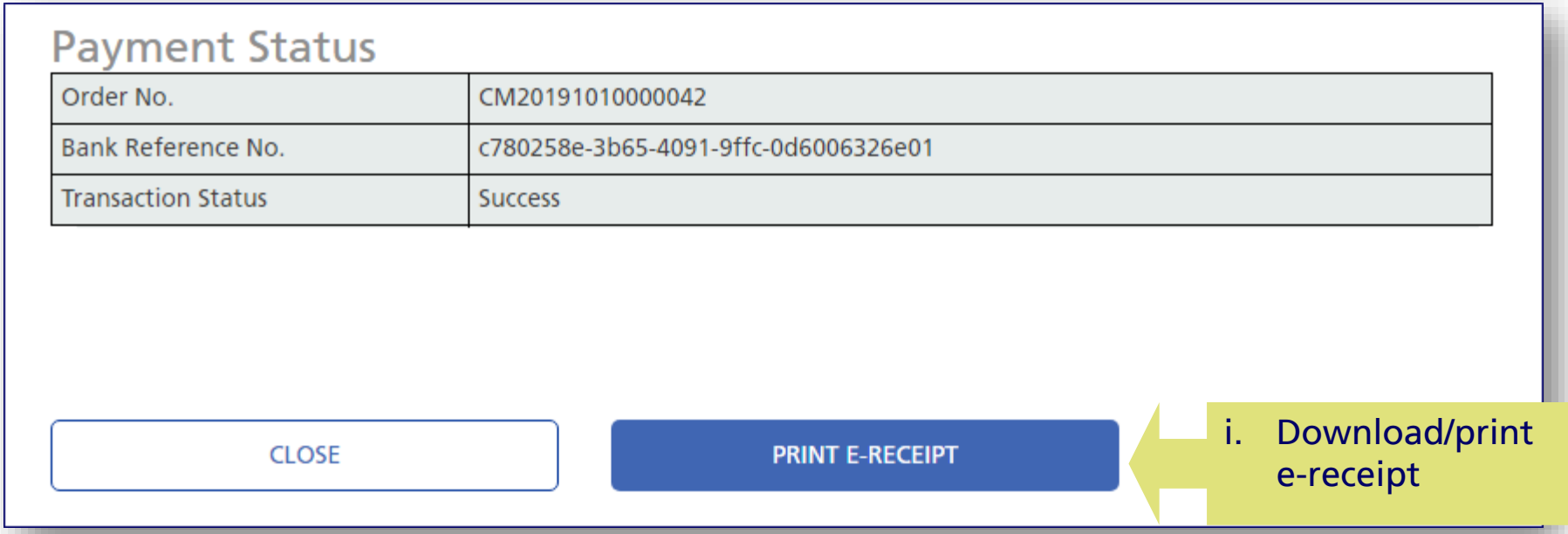
Step 2: Key in the policy number for a one (1) time payment and enrolment for auto debit recurring payments



Step 3: Key in card details and check the 'Recurring' box and click Submit



Step 4: Key in the OTP code received on mobile phone and click Continue



Step 5: Download/print e-Receipt