ZURICH E-INVOICE

- Zurich is committed in supporting the Government and the Inland Revenue Board of Malaysia (**IRBM**) through the national e-invoice Initiative.
- E-invoice initiative, as outlined by IRBM, offers key benefits including enhanced business efficiency, reduced manual efforts and human errors, streamlined tax filing, and digitalized tax and financial reporting.
- For more information about e-Invoice, visit the IRBM website at www.hasil.gov.my/en/e-invoice.
- To facilitate a smooth transition to e-invoice, we kindly request your cooperation in updating the necessary information.

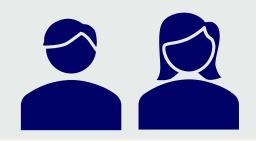


E-INVOICE DATA COLLECTION



B2C: BUSINESS TO CONSUMER

INDIVIDUAL POLICY/CERTIFICATE HOLDER



Policy/Certificate holders must promptly update their personal contact details, including phone number and email address. Please ensure that the ID type registered with Zurich uses the new NRIC number for Malaysians or, for non-Malaysian individuals, the latest valid passport number.

B2B: BUSINESS TO BUSINESS

POLICY/CERTIFICATE CORPORATE OWNER



Policy/Certificate corporate owners must promptly update their existing company registration number (BRN) to the new 12-digit format, along with Malaysia Tax Identification Number (TIN), Sales or Services Tax (SST)* Registration Number, MSIC code and Tourism Tax Registration (TTR)* to facilitate the adoption of e-invoices.

^{*}if applicable

WHAT DATA TO BE COLLECTED?

B2C: BUSINESS TO CONSUMER

ZURICH[®]

INDIVIDUAL POLICY/CERTIFICATE HOLDER



For Malaysian individual:

MyKad / MyTentera identification number

For non-Malaysian individual:

Passport identification number



UPDATED CONTACT NUMBER

UPDATED EMAIL ADDRESSS



i

Important: To ensure that we provide you with the best possible service and maintain the accuracy of your account, please update your personal information regularly. This includes any changes to your contact details, address, or other relevant information. Keeping your information current helps us serve you better and ensures you receive all important notifications and updates without delay.

WHAT DATA TO BE COLLECTED?

B2B: BUSINESS TO BUSINESS

ZURICH[®]

POLICY/CERTIFICATE CORPORATE OWNER

1

TAX IDENTIFICATION NUMBER (TIN)

Please provide 12 or 13-characters without spaces (Ex: C20880050010 / D4800990020 / F10234567090)

How to retrieve TIN number

- Visit <u>MyTax Portal</u> page.
- Select e-Daftar and fill in the details related
- Click 'Search' and retrieve your TIN number.

You can also retrieve your **TIN** number as below:

- Through HASIL livechat.
- By dialing 03-89111000/603-89111100 (for foreign country).
- By filling in inquiry form on the MyTax website.
- Visit the LHDN office.
- For further information on the types of Tax Identification Number in Malaysia, kindly refer to <u>HERE</u> to read more



SALES TAX AND SERVICE TAX (SST)

If applicable (Ex: W888888888888)

How to retrieve the SST number

- Visit the <u>MySST page</u> and click on 'Registration Status' on the top bar.
- Click on the 'Please Select' dropdown and choose 'Name of Business'.
- Enter the name of your registered business.
- Click 'Submit' and you will receive your business SST number.

WHAT DATA TO BE COLLECTED?

3

MALAYSIA STANDARD INDUSTRIAL CLASSIFICATION (MSIC) CODE

MSIC codes are 5-digit numeric code that represent the taxpayer's business nature and activity.

- Visit LHDN MSIC CODE page.
- Find the code based on the business nature and activity

4

TOURISM TAX REGISTRATION

This is only applicable to tourism tax registrant, which may consist of hotel operators and online travel operators.

 Visit <u>Malaysian Tourism Tax System</u> page and login to view the company details and related with the Tourism Tax. **B2B: BUSINESS TO BUSINESS**



POLICY/CERTIFICATE CORPORATE OWNER

5

BUSINESS REGISTRATION NUMBER (BRN)

Please provide a 12-digit New BRN format (Ex: 202201234565)



After the introduction of the new 12 digits formatted registration number by SSM, the existing registration number could still be used together with the new 12 digits formatted registration number for a period to be notified by SSM at a later date.

Eq. ABC SDN. BHD.

Registration number: 201901000033 (113118-A)

