

Date: <Insert date DD MMM YYYY>

Policy No. : <Policy No>
Life Assured : <Insured Name>
Policy Status : <Policy Status Description>
Next Policy Anniversary Date : <Next Policy Anniversary Date DD MMM YYYY>
Next Premium Due Date : <Next Premium Due Date DD MMM YYYY>

Revision of Medical Premium for <Plan Description> (<Plan Code>)

Dear Valued Customer,

Thank you for your continued support to Zurich Life Insurance Malaysia Berhad (ZLIMB).

We are writing to inform you that we will be revising the medical premium for your medical plan.

The medical and healthcare costs in Malaysia have been rising in recent years. Several noteworthy trends have significantly impacted the Medical and Health business. These include the surge in non-communicable disease, the expansion of private healthcare services, and the continuous rise in medical inflation. These have contributed towards an increase in the utilisation of medical services and magnitude of claims, where 182 claims paid out of 1000 insured lives compared to 119 claims paid out of 1000 insured lives 2 years ago. Each claim on average has increased from RM10,024 to RM11,006. This means the annual increase to MedicalLife 210's claim from 01 Jan 2021 to 31 Dec 2023 have been rising at a rate of 4.8% on average, with different age band experiencing different increase.

Despite our persistent efforts and various initiatives aimed at cost containment, these expenses continue to escalate annually. Just to name a few among the many initiatives undertaken, we do review & compare the claims cost across diverse hospitals coupled with an in-depth analysis of medical bill to ensure charges are reasonable. It is important for us to ensure you have a long-term protection. At ZLIMB, we carefully and actively manage your medical premium from time to time to make sure that you always have the medical coverage you need.

Kindly refer to the table below for the new medical premium which shall vary in accordance with your attained age.

Attained Age	Current Medical Premium*	New Medical Premium*	New Medical Premium Effective Date
<Age at Anniversary>	RM <Current Medical Premium Amt> <Payment Mode Description>	RM <Revised Medical Premium Amt> <Payment Mode Description>	<Effective Date>

*Inclusive of loading, if applicable

Apart from paying the new premium mentioned in the table above, you can consult your wealth planner for other alternative stated below:

- Downgrade your current plan of medical plan if applicable.
- Consider other medical products which provide similar or more comprehensive medical coverage.

For further information, please refer to the appendix:

Appendix 1: Current and New Medical Annual Premium Table for <current medical plan>

Appendix 2: Frequently Asked Questions (FAQ)

If you require further assistance, please contact our Customer Service Careline at 1-300-888-622, or email us at callcentre@zurich.com.my. Alternatively, you may also contact your Wealth Planner or visit the nearest Zurich Life Insurance Malaysia Berhad branch.

Thank you.

Yours sincerely,

ZURICH LIFE INSURANCE MALAYSIA BERHAD



Khoo Poh Beng

Authorised Representative

Wealth Planner : <WP Code> <Wealth Planner Name>
Contact No. : <WP Contact No>
Chief Agency Manager : <CAM Code> <CAM Name>
Branch : <WP Branch Description>

Note:

1. The content of this notification letter does not take into account any alteration to this policy that is made since <notice print date DD MMM YYYY>.
2. To view the content of this letter and FAQs in Bahasa Malaysia, Chinese or Tamil, please visit <http://www.zurich.com.my/MedicaLiSA>. If there is any discrepancy between the English, Bahasa Malaysia, Chinese and Tamil versions, the English version shall prevail.
3. Please login to our customer portal <http://MyZurichLife.com.my> or scan the QR code below to view your policy information.



<http://MyZurichLife.com.my>

Customer Service Center

Ground Floor, Block B, Plaza Zurich, 12, Jalan Gelenggang, Bukit Damansara, 50490 Kuala Lumpur.

(for other branches, please refer to company website)

☎ 1300-888-622 ✉ callcentre@zurich.com.my 🌐 www.zurich.com.my Customer portal : www.myzurichlife.com.my

**APPENDIX 1**

Plan Code: <current plan code>

Gender: <insured gender>

Occupational Class: <1/2/3/4>

Existing Annual Medical Premium for <current medical plan>

Age	Premium	Age	Premium	Age	Premium	Age	Premium
0		20		40		60	
1		21		41		61	
2		22		42		62	
3		23		43		63	
4		24		44		64	
5		25		45		65	
6		26		46		66	
7		27		47		67	
8		28		48		68	
9		29		49		69	
10		30		50		70	
11		31		51		71	
12		32		52		72	
13		33		53		73	
14		34		54		74	
15		35		55		75	
16		36		56		76	
17		37		57		77	
18		38		58		78	
19		39		59		79	

Revised Annual Medical Premium for <current medical plan>

Age	Premium	Age	Premium	Age	Premium	Age	Premium
0		20		40		60	
1		21		41		61	
2		22		42		62	
3		23		43		63	
4		24		44		64	
5		25		45		65	
6		26		46		66	
7		27		47		67	
8		28		48		68	
9		29		49		69	
10		30		50		70	
11		31		51		71	
12		32		52		72	
13		33		53		73	
14		34		54		74	
15		35		55		75	
16		36		56		76	
17		37		57		77	
18		38		58		78	
19		39		59		79	

Note:

- The revised medical premium shown in the table above will be effective from the next policy anniversary date on or after <repricing date DD MMM YYYY>.
- The medical premium applicable vary according to gender, age, occupation, and plan level. As an example, for a <insured gender> life assured reaching age 40 at the next policy anniversary, the applicable medical premium is RM <Premium at age 40> for that year.
- The medical premium shown in the table above is applicable to standard risk and are annual rates. If your current medical plan has any loadings, the rates applicable to you will be calculated accordingly.
- The medical premium shown in the table may be subject to tax or other government levies.
- The actual medical premium may be different compared to the table above due to the rounding of decimal places.