Zurich International Life



Marhaba! Nice to meet you

We're Zurich in the Middle East, part of the Zurich Insurance Group, headquartered in Zurich, Switzerland. As a leading multi-line insurer, we serve customers in global and local markets. With about 60,000 employees, we provide financial services in over 200 countries and territories.

Our purpose is to protect you and your loved ones, helping you prepare for a financially secure future. Our life and critical illness insurance, along with our savings solutions, are more than just products – they're your financial safety net. We'll stand with you as your partner, supporting you every step of the way to ensure you're ready for life.



Our people are inspired to make it happen!

Serving over

277k

customers

A passionate team of

485+

employees in the Middle East

Diverse team across

36

nationalities

Experience of

40+

years in the region

Source: Zurich Middle East - December 2024

Zurich Middle East financial stability

Our strong financial performance demonstrates our stability and growth, as we strive to offer the best for you and your business.

Total cover of over **59.5b USD** in the market

Total of over

5.41bn USD

assets under management

Total of

822m USD

assets under administration in ZWS

Serving customers across the



Middle East

We're licensed and regulated in...







Regulated in the Isle of Man

Zurich International Life Limited is regulated by the Isle of Man Financial Services Authority, offering additional assurance.

The Life Assurance (Compensation of Policyholders) Regulations 1991 ensure that if a life assurance company cannot meet its liabilities to its policy owners, up to 90% of the liability will be met for protected policy owners.

Learn more about the <u>Isle of Man Life Assurance</u> Compensation Scheme.¹

1. Zurich International Group Risk is excluded from this scheme.



Solutions empowering people and businesses



Personal insurance

Life insurance Critical illness insurance



Employee benefits

Group Life
Group Savings



Savings and investments

Savings and investment plans for life goals such as child's education, buying a house, and retirement.



Zurich Advisory Network (ZAN)

Zurich's direct financial advisor

Powered by Zurich's Digital Advice tool, we harness both the expertise of our advisors and our proprietary technology. We use Zurich's cutting-edge digital advice tool that uses data analytics to help customers simulate ideal future scenarios and achieve their personalized financial goals.

Our advisers take the time to carefully understand customer needs, initiating open and honest conversations about life's challenges and crafting a recommendation report unique to each person, that acts as a blueprint for their financial goals.

Get advice



Trust us to be there when you need us most

As an insurance company, we are committed to paying claims and fulfilling our promises to you.

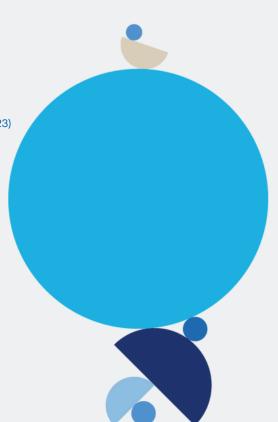
You can trust us to provide the peace of mind that enables you to embrace life's opportunities.

210 million USD in benefits paid to our customers

98%
of all life claims were paid
over the last 3 years (2021-2023)

72 hours average time to pay a claim

Source: Zurich Middle East Customer claims paid report 2024





Real life stories

Watch what our customers have to say



Summer Yin

"Life insurance is like an umbrella to protect our family."



Pratik Desai

"Mentally I was so much at peace, because my financial part of the treatment was taken care of."



Kiran Joshi

"Securing my future helped me face life's uncertainty."

Award-winning products and services

Investment International Awards 2024Best Protection Provider

InsureTek Golden Shield Excellence Awards Life Insurer of the Year - 2021 to 2024

Finance Middle East Awards 2024 Life Insurance Company of the Year

MENA IR Awards
Insurer of the Year – overall 2017 to 2024



Easy access

My Zurich Life app enables quick, simple, and convenient access to your policy information, to help you monitor your plans with minimal effort.

You can manage your policy changes or requests through your secure Zurich Online account.





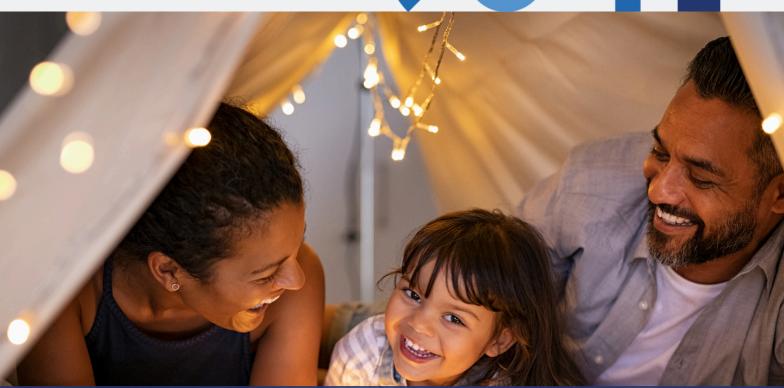
Sustainability at Zurich



Sustainability guides our actions as an insurer, investor, employer, and community member. Our purpose drives us to transform our business for positive impact. We aim to partner with you for a thriving future.

- **Investment International Awards** 2024 Excellence in Sustainability
- Learn more about Sustainability at Zurich Middle East.





Start the conversation today.

Speak to a Zurich adviser today to schedule a personalized Digital Advice session. Secure your and your family's future with expert guidance. Take your first step now! Call us on 800 ZURICH or leave your details and we'll call you back. Let's begin





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