

# Information about the Collection, Processing and Retention of Personal Data

## Website Visitor

This document describes the collection, processing and retention of personal data about you performed by

**Zurich Danmark, filial af Zurich Insurance Europe AG, Tyskland, org.no: 31184606**  
Store Kongensgade 68  
1264 Copenhagen K  
DENMARK  
(hereinafter referred to as "Zurich")

Zurich cares about protecting your personal integrity and privacy, and we want you to feel confident and secure with how we process data about you. We also want you to know why we are doing so, and what rights you have in connection with the processing.

An item of personal data is any information that can directly or indirectly identify you.

### What information we process about you and why

We process information about you so that we will be able to accommodate our legitimate interests. The legitimate interests consist of that we need to process your information in order facilitate our improving your experience while visiting the website, and to optimise the operations and maintain the security of the website. However we will not process your information if it is found, after a balancing of interests, that your interests and fundamental rights and freedoms carry more weight.

For these reasons, it may occur that we collect and process your IP number and certain settings for and information about your device (such as the computer, mobile, tablet) that are relevant to your interactions with our website.

### How and from whom we collect personal information about you

You have provided the information directly to us when visiting our website. The information is provided via that cookies are placed on your computer's hard drive and these ensure that information is transferred between your device and Zurich.

We do not ordinarily collect information about you from third parties. Despite that we don't ordinarily do this, if it arises that we need to do so, we will inform you about what information we have received, who provided the information, and why we collected it.

## Recipients who may obtain personal data about you

We share information about you if it is necessary for the operations of our website or to maintain the security of our website.

We share information about you with other companies within the Group in which Zurich belongs, our partners, vendors/suppliers and agents who assist or enable us to maintain the operation of our website.

We will share information about you when it is necessary in order to:

- comply with applicable legislation or an order from a public authority
- protect the rights of Zurich and/or our customers This may occur for instance in legal proceedings, including but not limited to proceedings before courts, arbitration boards, other reviewing authority or investigative body, the Police and other law enforcement agencies
- manage and maintain the security of our systems.

If we transfer personal data about you to a party outside of the European Union, we will ensure that the information is kept safe and secure, and the transfer occurs according to applicable legislation. This occurs via that we enter into a written agreement with the recipient, so as to ensure that it is taking adequate security measures.

You can learn more about the security measures in place concerning data transfers outside of the EU by requesting such information via sending an e-mail to [databeskyttelse.dk@zurich.com](mailto:databeskyttelse.dk@zurich.com).

## Storage and retention

Ordinarily, only save your information during the time you are visiting our website.

## Your rights

You are entitled to:

- inquire to find out how personal data concerning you is processed by Zurich
- obtain an extract showing what personal data is being processed about you (registry extract)
- have inaccurate or erroneous information corrected or deleted in relevant situations
- request that our processing of information about you be restricted
- object to our processing or retaining information about you
- request that certain data you yourself have provided to us be sent to you or transferred to another party (data portability).

For further information about these rights or to assert any of them, please let us know by via sending an e-mail to [databeskyttelse.dk@zurich.com](mailto:databeskyttelse.dk@zurich.com).

## Complaints

If in your opinion we have committed some error in the processing of personal data about you, then you may file a complaint with the

1. Data Protection Officer at Zurich
2. The Supervisory Authority

## Contact details

### Data Controller

Zurich Danmark, filial af Zurich Insurance Europe AG, Tyskland

[databeskyttelse.dk@zurich.com](mailto:databeskyttelse.dk@zurich.com)

### Data Protection Officer

[databeskyttelsesradgiver.dk@zurich.com](mailto:databeskyttelsesradgiver.dk@zurich.com)

### Supervisory authority

Datatilsynet

Borgergade 28, 5.

DK-1300 Copenhagen K

Telephone: 33 19 32 00

E-mail: [dt@datatilsynet.dk](mailto:dt@datatilsynet.dk)