

Claims



Customer First. Second. And Third.

Everything we do starts and ends with you. We deliver exceptional multinational insurance solutions and outstanding global service for you. Because for us, it's all about you.



Constant service

Risk never sleeps.
Neither do we. Our ondemand digital services and customer support are available at anytime from anywhere.



Your-world programs

Multinational insurance solutions designed to fit your world. Because every multinational customer's world is unique.



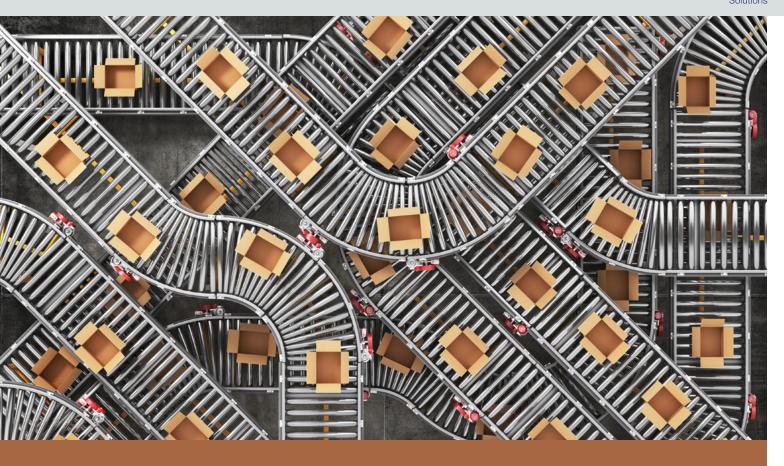
Meaningful digital

Digital capabilities at your fingertips with fast access to your risk data and insights. With our insurance expertise, you're in control.



The power of people

Having the right people matters. Responsive multinational insurance solutions and worldclass service for you are powered by exceptional people, worldwide.



Global Insurance for the real world.

Insurance solutions for the real world. A world where change is constant. A world where risk finds new forms. A global insurance partner that takes time to understand your business needs, and designs multinational insurance solutions to suit your world. Because, being prepared for tomorrow, means being ready today.

We help you manage risk with a comprehensive range of products:





Property

General and Product Liability

Commercia Crime









Engineering Lines

Marir

Motor



Professional Indemnity



Directors and Officers



Cyber Insurance Solutions



Environmental Impairment Liability



Corporate Accident and Business Travel



Surety



Employee Benefits



Here when it matters most

When the unexpected happens, our claims service stands with you. We are dedicated to supporting you with care, speed, and expertise. With a global network and local teams ready to act, we provide the attention and reliable solutions you need when it matters most – helping you recover, rebuild, protect your interest and keep your business moving forward. We turn uncertainty into certainty, quickly. Because protecting you and your business is our priority.

130,000 + new multinational claims reported in 2024

550
multinational certified claims handlers

7,500+
claims experts
worldwide

Learn more about Zurich Claims







*Based on ISO 3166

Multinational Solutions

Claims

Global Network

Servicina

My Zurich

Zurich Resilience Solutions Zurich Captives



The strength of a global network is its local depth. With global expertise, local responsiveness and deep understanding of your unique risks and local markets, we protect what is important to you. So that you can be more prepared for the future, because we have never been more ready for today.

200+

territories covered – one of the largest global networks in the industry*

8,500+

international programs covered in 2024

56,000+

multinational policies issued in 2024

5

Network Service Centers ensuring close proximity to our customers and local partners



Care you can feel, delivery you can trust

You deserve world-class service. Specialized risk engineers. Dedicated international underwriters. Experienced claims professionals. Attentive service specialists. You deserve multinational insurance solutions you can rely on.

150+

years by your side

7,500+

multinational customers served in 2024

3,000+

dedicated multinational experts worldwide

950+

risk engineers and consultants

900+

certified underwriters for international business

My Zurich

My Zurich is the ultimate self-service platform for you to streamline and optimize your global risk management and insurance processes, with a centralized, user-friendly solution that ensures you make informed decisions quickly.

- Have real-time access to critical data that matters to you, improve efficiency and gain control over your global risk
- → Harness an array of tools supporting self-service and collaboration, enabling you to manage your global programs
- Access a range of features anytime and from anywhere, including eCertificates, renewal support, program implementation tracking, property location management and more
- Receive data via API collaboration technology, for insight at your fingertips

Learn more about My Zurich

10,000 tusers worldwide

9,000 + eCertificates issued in 2024

4 minutes

to issue 160 eCertificates

56API connectivities





Zurich Resilience Solutions (ZRS)

Risks never sleep. Neither do we. Zurich Resilience Solutions (ZRS) provides specialized, data-led risk management solutions to identify, mitigate, and manage risks – helping you successfully navigate the future, today.

Learn more about Zurich Resilience Solutions



50,000+

risk improvement actions provided to our customers each year

800 International Risk Engineering programs 30,000+
customer site
assessments annually

950+
risk engineers and consultants across
40 countries* with global reach

Zurich Captives

Working with you to transform complexity into opportunity, achieve resilience, optimize your risk strategy and unlock the full potential of your captive in a challenging and rapidly evolving risk landscape.

Zurich provides tailored captive insurance solutions to help you navigate uncertainty with confidence. Our approach integrates 150 years of Zurich's expertise in risk management, compliance, and global insurance markets with tailored strategies addressing your unique challenges.

Learn more about our market leading Zurich Captives



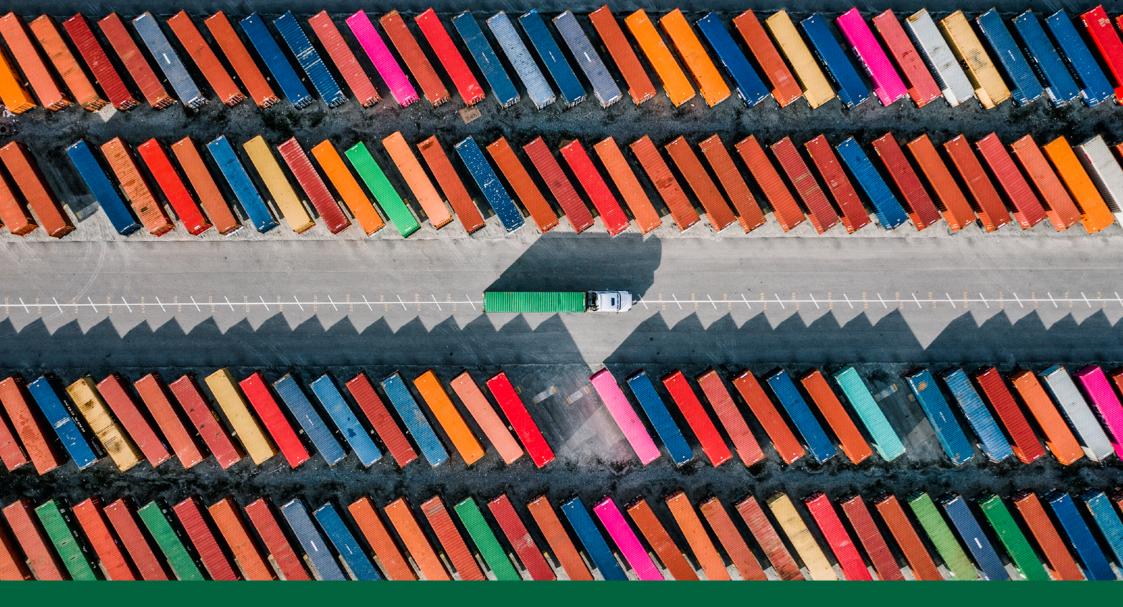
620+ captive fronting programs supported in 2024

5 captive hubs worldwide with dedicated captive teams

35
years of experience
in Captive Fronting
Solutions

200+ territories* covered – one of the largest global networks in the industry





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