

# Introduction to Behavioural Safety Training

Even organisations with a strong health and safety culture can experience accidents at work.

This course will provide an overview on how to consider behaviours as part of a safe working environment.

## Learning Objectives

- Understand concepts about human behaviour
- Understand factors for behaviour
- Causes of workplace accidents
- Personal influencing and communication skills
- ABC Analysis
- Setting safety goals

## Benefits

- ✓ Can help create and maintain a workplace culture which encourages people to follow safe procedures and practices
- ✓ Helps encourage constructive communications and employee engagement
- ✓ Helps to improve safety awareness and culture
- ✓ Can improved productivity in the workplace by reducing lost time to incidents.

## Training Overview

This half day course can be delivered virtually or in person.

This course covers:

- Human factors involved in near-misses and incidents within the workplace
- Causes of unsafe acts
- Outcomes from unsafe act
- How to reduce unsafe acts
- How to promote a positive safety culture

## Other training

You might also be interested in:

- Health and Safety Awareness Training
- Fire Awareness Training
- Accident Investigation and Claims Defensibility Training
- Risk Assessment Training

This is a general description of services such as risk engineering or risk management services by Zurich Resilience Solutions which is part of the Commercial Insurance business of Zurich Insurance Group, and does not represent or alter or supplement the terms of or coverages provided under any insurance policy or service agreement. Such services are provided to qualified customers subject to the terms of the applicable agreements issued by affiliated companies of Zurich Insurance Company Ltd, including but not limited to Zurich Management Services Limited, The Zurich Centre, 3000b Parkway, Whiteley, Fareham, Hampshire, PO15 7JZ, UK ("ZMS").

The opinions expressed herein are those of Zurich Resilience Solutions as of the date of the release and are subject to change without notice. All information contained in this document has been compiled and obtained from sources believed to be reliable and credible but no representation or warranty, express or implied, is made by Zurich Insurance Company Ltd or any of its affiliated companies (Zurich Insurance Group) as to their accuracy or completeness. This document is not intended to be legal, underwriting, financial, investment or any other type of professional advice. Zurich Insurance Group disclaims any and all liability whatsoever resulting from the use of or reliance upon this document. Nothing express or implied in this document is intended to create legal relations between the reader and any member of Zurich Insurance Group.

This document may not be distributed or reproduced either in whole, or in part, without prior written permission from ZMS. No member of Zurich Insurance Group accepts any liability for any loss arising from the use or distribution of this document. This document does not constitute an offer or an invitation for the sale or purchase of securities in any jurisdiction.

For more details on any of our risk solutions please speak to your usual Zurich contact or email:

[zrs.enquiries@uk.zurich.com](mailto:zrs.enquiries@uk.zurich.com)

You can also find details on our website:

[zrsmarketplace.zurich.com/uk](https://zrsmarketplace.zurich.com/uk)

