

# Accident Investigation and Claims Defensibility

An effective health and safety management system should include effective accident investigations.

Whilst it is not always possible to defend all claims, this course will assist in understanding your legal responsibilities and give practical guidance to accident investigations and improving claims defensibility.

## Training Overview

This half day course can be delivered virtually or in person. It can be tailored to incorporate your systems and procedures and will include practical exercises.

This course covers:

- Legal responsibilities and relevant health and safety legislation
- Key aspects of near-miss, incident and accident reporting
- The importance of key documentation and procedures
- How to collate, manage and analyse information to carry out effective investigations
- Awareness of Claims defensibility

## Other training

You might also be interested in:

- Health and Safety Awareness Training
- Risk Assessment Training
- Fire Awareness Training
- Introduction to Behavioural Safety Training

For more details on any of our risk solutions please speak to your usual Zurich contact or email: [zrs.enquiries@uk,Zurich.com](mailto:zrs.enquiries@uk.Zurich.com)

You can also find details on our website: [zrsmarketplace.zurich.com/uk](https://zrsmarketplace.zurich.com/uk)

## Learning Objectives

- Understand relevant legislation and key responsibilities
- Outline the process for effectively investigating accidents and incidents
- Understand the importance of near-miss reporting
- Understand how to gather evidence, analyse information and make recommendations
- Understand methods for reporting evidence, record keeping and disclosure.

## Benefits

- ✓ Can increase competency and awareness for employees on the importance of near-miss and accident reporting
- ✓ Can improve the quality of accident investigations
- ✓ Can improve learning from near-miss and accident events
- ✓ Can improve measures taken following incidents to prevent re-occurrence and time lost from events.
- ✓ Improved awareness of the importance of health and safety management systems, accurate documentation and good record keeping to prevent incidents and to ensure robust claims defensibility

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