

# Risk Management insights for Aegis members

## Season's Greetings from Zurich Resilience Solutions' Captive Team

As the year draws to a close, we want to thank you for your continued partnership and trust in Zurich Resilience Solutions Captives. Together, we have built solutions that protect and empower your business, and we look forward to shaping an even brighter future together.

On behalf of ZRS and the ZRS Captive Team, we wish you and your team a safe and joyful holiday season, filled with happiness and well-being and a successful New Year!

## Happy Holidays!

### In this issue:

[Data Insights December 2025](#)

### Reminders and Recommended Steps for Keeping Your Delivery Drivers Safe

- \* Remind
- \* Review
- \* Protect



## Continuing our journey together

Throughout 2025 and beyond, our Captive Team remains committed to providing resources and finding solutions you need to help manage risk and keep your business running smoothly.

Read and share our [Aegis Data Insights December 2025](#) with your employees and management team to help minimize and prevent risk, build a cohesive, high-performing team, and achieve your business Goals! Visit [AEGIS \(ZRS\) Members Website](#) to access more valuable resources.

## Awareness is Key – Staying Safe During Holiday Deliveries:

The holiday season brings more deliverables and more risks. Remember,

- “YOUR” safety comes first.
- Stay alert.
- Trust “YOUR” instincts.
- Take care of “YOURSELF” during every delivery.

[Safety Recommendations & Reminders to Follow...](#)

## Essential Safety Reminders and Recommended Steps for Delivery Drivers:

If a delivery driver is confronted by a robber trying to steal packages, personal safety is the top priority.

### 1. Do Not Resist

- **Never fight back or argue.** Packages can be replaced—your life cannot.
- Stay calm and comply with the robber's demands.
- Do not chase after the robbers.

### 2. Maintain Situational Awareness

- **Observe details discreetly:** Physical description, clothing, vehicle type, license plate, direction of escape.
- Avoid sudden movements that could escalate the situation.

### 3. Protect Yourself

- Keep your hands visible; avoid reaching into pockets or the vehicle unless instructed.
- If armed robbery occurs, **do not attempt to disarm the person.**

### 4. After the Incident

- **Move to a safe location immediately**—drive away if possible.
- **Call 911 first**, then notify your manager.
- Document everything you remember: time, location, suspect description, and any witness details.

### 5. Preventive Measures

- Don't leave packages unattended in unsecured areas.
- Park in well-lit, populated/busy locations when possible.
- Keep vehicle doors locked and engine running during quick drop-offs in high-risk areas.
- Expect more traffic and impatient drivers.
- Be cautious in unfamiliar neighborhoods and during late hours.

Access valuable resources in the [AEGIS \(ZRS\) Members Website](#).

#### HELPFUL CONTACTS:

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Please reach out to Ronda or Bill with any questions or suggestions. We look forward to helping you achieve your Goals this year!

## Zurich Resilience Solutions

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