

## Incident Response Retainer

Skip the Queue and Get Your Incident Handled First



You never know when a cyber attack is going to happen, but being prepared to respond can be crucial for protecting your brand, revenue, and business operations.

If your organization is experiencing a cyberattack, quick response is crucial to ensure damage is limited and you take the appropriate first steps to recover. That's why we've developed our Incident Response Retainer.

By utilizing our retainer, we'll prioritize your incident ahead of non-retainer cases in our queue. This way, you'll have peace of mind knowing you can access our Incident Response team at any time and get your incident handled swiftly, and with care.

### How Does It Work?

Our onsite Security Operations Center is staffed 24 hours-a-day, working in a continuous investigative cycle, ready to respond to events at a moment's notice.

Within minutes of engagement, SpearTip is able to respond to the breach and, in a matter of hours, reclaim the network.

Then we'll deliver a comprehensive report and fully complete the incident in 30 days, on average, so you can quickly return to operating your business.

At minimum, you can save our contact information at the bottom of the page if you're ever enduring an incident, even without an active retainer.

### The SpearTip Difference



**15**

Minute Response Time



**30**

Day Incident Completion



**24/7**

Security Operations Center

### Breach Response Contact

Email: [breachresponse@spear tip.com](mailto:breachresponse@spear tip.com)

Call: 833.997.7327

**Contact us:**

800.236.6550

Info@speartip.com

**Breach Response:**

833.997.7327

Breachresponse@speartip.com

**SpearTip**

1714 Deer Tracks Trail, Suite 150 St. Louis, MO 63131

800.236.6550 [www.speartip.com](http://www.speartip.com)

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