

The Valcor Platform

Enhanced control, better insights, and a fresh user interface with more data for an elevated customer interaction



VALCOR

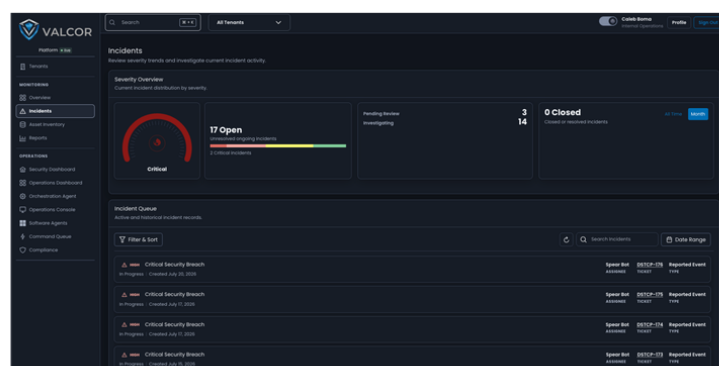
PLATFORM

End-to-End Cybersecurity

Valcor, our new service portal, enhances customer interaction by integrating security telemetry, case management, and actionable insights into a streamlined experience. This platform reduces complexity, enhances visibility, and speeds up SOC decision-making to benefit our clients.

With Valcor, customers can easily monitor security incidents, manage their assets, and connect with the SpearTip SOC. The portal supports submissions for tiered contact adjustments, and account management, ensuring efficient communication.

Valcor helps build a transparent relationship with our clients by empowering customers with a clear understanding of their security posture. The new user interface provides a significant upgrade from our previous portal with better case data and correlation for clients while optimizing our security processes.



What Valcor delivers

Greater Client Control

Customers can directly manage alert recipients, user roles, and escalation paths without relying on the SOC for administrative updates.

Unified Data and Analysis

Customers gain access to enriched security data and analysis through our XDR platform consolidating visibility while moving away from legacy tooling.

Deeper Incident Context

Expanded access to data surrounding each event provides clearer understanding and stronger investigative context.

Operational Flexibility for IT Teams

Clients can take real-time action including whitelisting and endpoint isolation through Endpoint Detection and Response toolsets.

Enhanced Reporting and Insight

New reporting capabilities provide deeper, more actionable visibility into security activity and service performance.

End-to-end Security Workflow

Valcor connects data ingestion, enrichment, monitoring, and response into a single streamlined workflow.

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Why it matters

Valcor helps customers reduce complexity, improve visibility, and provides our SOC with the ability to accelerate decision-making across environments, especially when security activity spans multiple tools and limited internal resources.

Threat actors and attack tactics will only continue to become more complex and robust, and our service must adapt to these risks. Valcor is a direct step in this direction.



SpearTip

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