

Healthcare Risk Management

Building operational strength and
resilience in the healthcare industry



Healthcare providers spend **nearly \$39 billion a year on administrative : activities related to regulatory compliance**, according to the American Hospital Association.¹

Healthcare workers recorded **more nonfatal injuries and illnesses than any other sector** according to the US Bureau of Labor Statistics (BLS).²

Almost 1/3 of all physicians have been sued in their careers to date, based on data from the American Medical Association.³

Healthcare data breaches in April 2025 **increased 17.9% month over month** according to the Office for Civil Rights, **affecting 10.26 million individuals**.⁴

Reducing Risk and Improving Business Performance

From large hospitals to medical centers and private practitioners, healthcare organizations face diverse threats as they respond to growing demand. Common challenges include equipment breakdown, facility quality control, inspections and compliance, patient and employee safety, cybersecurity and property risks. Risk management services help healthcare businesses identify, quantify and prioritize risk and make critical asset allocation decisions to limit exposure.

Zurich Resilience Solutions provides a full suite of risk mitigation solutions based on data-driven insights and deep industry and technical risk engineering expertise. We support patient handling and worker safety, we help to protect property and assets, and we promote business continuity through a proven resilience framework.

Benefits of Risk Management Services for Healthcare



Improved workplace safety

Risk-based training helps to limit accidents and injuries while supporting compliance and mental health.



Enhanced cyber security

Technology reviews provide insight into cybersecurity postures, data exposure, automation risk and AI-based threats.



Reduced property/facility risk

Property assessments boost visibility and control related to buildings, facilities, infrastructure and vehicles.



Confidence in machinery and equipment performance

Reviews of operating assets help you manage maintenance schedules and avoid equipment failures.



Supply chain assurance

Contingency planning helps to reduce supply chain disruptions and supports the availability of essential medical products.



Better continuity planning

Response and resilience measures support business continuity in the face of natural disasters and geopolitical events.



Improved risk awareness

With greater understanding of your risk profile, you can make operational decisions with clarity and confidence.

Healthcare Risk Management Solutions

We support the healthcare industry to overcome established and emerging hazards. From wide-scale industry reviews to specific threat evaluations, our risk management services are structured around your needs.

Our services include:



Workplace safety and patient handling

We can review existing health and safety protocols and unlock new training programs. We support in-person and virtual training regimes, including specific modules for slip, trip and fall prevention, mental health and workplace violence prevention.



Cybersecurity assessment

Technology is integral to most healthcare facilities and services. Our team can review your current cyber posture, evaluate your existing monitoring, carry out tailored assessments on all robotics equipment and automation systems, and provide threat monitoring and incident response services.



Extreme weather readiness and climate policy evaluation

The healthcare space is vulnerable to climate-related hazards and associated policy changes. We carry out single-site and portfolio-level climate risk assessments, including peril-specific risk evaluations and continuity planning for weather disruptions.



Property and asset inspections

The healthcare industry is reliant on property assets and infrastructure. We can help you align operations with high equipment loads, review aging facilities and conduct fire and hazard assessments.



Machinery and equipment reviews

Healthcare providers use specialized machinery and equipment. Our team can assess your operating assets, offer maintenance and repair guidance and inspect infrared and arc flash devices to help you detect failures.



Industry compliance support

Our team creates detailed compliance roadmaps and planning scenarios for the healthcare space. We help you meet regulatory requirements based on specialization and jurisdiction, minimizing exposure and reducing the risk of penalties.

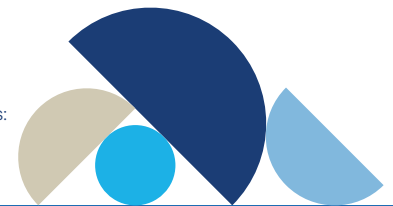


Business continuity solutions

We support operational resilience and specialize in business continuity planning (BCP). Services include emergency response and recovery mechanisms, supply chain and vendor contingencies and business income (BI) worksheets.

Sources:

1. American Hospital Association. (2017). Regulatory overload: Assessing the regulatory burden on health systems, hospitals and post-acute care providers. [AHA](#)
2. Khairallah, G., Al-Hajj, S., Mowafi, H., Rahme, D., & Sakr, C. (2025). Occupational injury severity among healthcare workers: A retrospective study. BMC Public Health, 25(1), Article 1447. [PMC](#)
3. American Medical Association. (2023). Medical liability claim frequency among U.S. physicians. [AMA](#)
4. Garcia, C. (2025, May 24). Healthcare data breach report for April 2025. [CalHIPAA](#)



Contact us:



800-982-5964
risk.engineering@zurichna.com
us.zurichresilience.com

Zurich Resilience Solutions

1299 Zurich Way, Schaumburg, IL 60196-1056

This is a general description of services such as risk engineering or risk management services provided by Zurich Resilience Solutions, which is part of the Commercial Insurance business of Zurich Insurance Group and does not represent or alter any insurance policy or service agreement. Such services are provided to qualified customers by affiliates of Zurich Insurance Company Ltd, including but not limited to Zurich American Insurance Company, 1299 Zurich Way, Schaumburg, IL 60196, USA, and The Zurich Services Corporation, 1299 Zurich Way, Schaumburg, IL 60196, USA. The opinions expressed herein are those of Zurich Resilience Solutions as of the date of the release and are subject to change without notice. This document has been produced solely for informational purposes. All information contained in this document has been compiled and obtained from sources believed to be reliable and credible but no representation or warranty, express or implied, is made by Zurich Insurance Company Ltd or any of its affiliated companies (Zurich Insurance Group) as to their accuracy or completeness. This document is not intended to be legal, underwriting, financial, investment or any other type of professional advice. Zurich Insurance Group disclaims any and all liability whatsoever resulting from the use of or reliance upon this document. Nothing express or implied in this document is intended to create legal relations between the reader and any member of Zurich Insurance Group. Certain statements in this document are forward-looking statements, including, but not limited to, statements that are predictions of or indicate future events, trends, plans, developments or objectives. Undue reliance should not be placed on such statements because, by their nature, they are subject to known and unknown risks and uncertainties and can be affected by numerous unforeseeable factors. The subject matter of this document is also not tied to any specific service offering or an insurance product nor will it ensure coverage under any insurance policy. No member of Zurich Insurance Group accepts any liability for any loss arising from the use or distribution of this document. This document does not constitute an offer or an invitation for the sale or purchase of securities in any jurisdiction.

In the United States, risk engineering and risk management services are provided by The Zurich Services Corporation.

