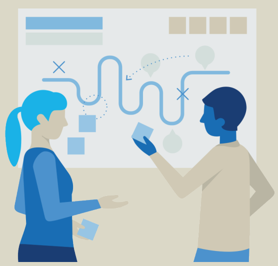
ZURICH
Resilience Solutions

Healthcare Risk Management

Building operational strength and resilience in the healthcare industry



Healthcare providers spend **nearly $39 billion a year on administrative : activities related to regulatory compliance,** according to the American Hospital Association.[1]

Healthcare workers recorded **more nonfatal injuries and illnesses than any other sector** according to the US Bureau of Labor Statistics (BLS).[2]

Almost 1/3 of all physicians have been sued in their careers to date, based on data from the American Medical Association.[3]

Healthcare data breaches in April 2025 **increased 17.9% month over month** according to the Office for Civil Rights, **affecting 10.26 million individuals.**[4]

Reducing Risk and Improving Business Performance

From large hospitals to medical centers and private practitioners, healthcare organizations face diverse threats as they respond to growing demand. Common challenges include equipment breakdown, facility quality control, inspections and compliance, patient and employee safety, cybersecurity and property risks. Risk management services help healthcare businesses identify, quantify and prioritize risk and make critical asset allocation decisions to limit exposure.

Zurich Resilience Solutions provides a full suite of risk mitigation solutions based on data-driven insights and deep industry and technical risk engineering expertise. We support patient handling and worker safety, we help to protect property and assets, and we promote business continuity through a proven resilience framework.

Benefits of Risk Management Services for Healthcare

Improved workplace safety
Risk-based training helps to limit accidents and injuries while supporting compliance and mental health.

Enhanced cyber security
Technology reviews provide insight into cybersecurity postures, data exposure, automation risk and AI-based threats.

Reduced property/facility risk
Property assessments boost visibility and control related to buildings, facilities, infrastructure and vehicles.

Confidence in machinery and equipment performance
Reviews of operating assets help you manage maintenance schedules and avoid equipment failures.

Supply chain assurance
Contingency planning helps to reduce supply chain disruptions and supports the availability of essential medical products.

Better continuity planning
Response and resilience measures support business continuity in the face of natural disasters and geopolitical events.

Improved risk awareness
With greater understanding of your risk profile, you can make operational decisions with clarity and confidence.

Zurich Resilience Solutions helps healthcare organizations address risks head-on with a simplified process that promotes safety, minimizes losses, and builde operational strength and resilience.

To learn more about our services, visit **us.zurichresilience.com**

Healthcare Risk Management Solutions

We support the healthcare industry to overcome established and emerging hazards. From wide-scale industry reviews to specific threat evaluations, our risk management services are structured around your needs.

Our services include:

Workplace safety and patient handling
We can review existing health and safety protocols and unlock new training programs. We support in-person and virtual training regimes, including specific modules for slip, trip and fall prevention, mental health and workplace violence prevention.

Cybersecurity assessment
Technology is integral to most healthcare facilities and services. Our team can review your current cyber posture, evaluate your existing monitoring, carry out tailored assessments on all robotics equipment and automation systems, and provide threat monitoring and incident response services.

Extreme weather readiness and climate policy evaluation
The healthcare space is vulnerable to climate-related hazards and associated policy changes. We carry out single-site and portfolio-level climate risk assessments, including peril-specific risk evaluations and continuity planning for weather disruptions.

Property and asset inspections
The healthcare industry is reliant on property assets and infrastructure. We can help you align operations with high equipment loads, review aging facilities and conduct fire and hazard assessments.

Machinery and equipment reviews
Healthcare providers use specialized machinery and equipment. Our team can assess your operating assets, offer maintenance and repair guidance and inspect infrared and arc flash devices to help you detect failures.

Industry compliance support
Our team creates detailed compliance roadmaps and planning scenarios for the healthcare space. We help you meet regulatory requirements based on specialization and jurisdiction, minimizing exposure and reducing the risk of penalties.

Business continuity solutions
We support operational resilience and specialize in business continuity planning (BCP). Services include emergency response and recovery mechanisms, supply chain and vendor contingencies and business income (BI) worksheets.

Sources:

1. American Hospital Association. (2017). Regulatory overload: Assessing the regulatory burden on health systems, hospitals and post-acute care providers. AHA
2. Khairallah, G., Al-Hajj, S., Mowafi, H., Rahme, D., & Sakr, C. (2025). Occupational injury severity among healthcare workers: A retrospective study. BMC Public Health, 25(1), Article 1447. PMC
3. American Medical Association. (2023). Medical liability claim frequency among U.S. physicians. AMA
4. Garcia, C. (2025, May 24). Healthcare data breach report for April 2025. CalHIPAA.

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September 2025

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