

# Machinery Breakdown

Improving maintenance, reducing risk



# The ZRS Difference

76,000+

jurisdictional object portfolio

13,000

inspections conducted annually

3,000+

Diverse companies serviced annually

Zurich Resilience Solutions (ZRS) Risk Engineering's Machinery Breakdown team focuses on solutions that reduce the frequency and severity of losses related to machinery breakdown through a proactive analysis of current operating practices.

# Where to begin

Machinery Breakdown (MB) offerings provide customers with a comprehensive suite of tools and tailored services designed to help identify operational risks associated with their equipment. Our services include on-site consultative solutions to address these risks effectively.

# Why choose Zurich Resilience Solutions

ZRS stands out in the marketplace by providing a dedicated Account Engineer who serves as a single point of contact for all of the MB risk engineering needs of an organization. Our team consists of National Board Certified engineers with a broad range of training and experience, enabling ZRS to respond swiftly to clients' needs across the country.

Customer service and risk mitigation are at the core of all our service offerings. With a value-added mindset, we strive to enhance existing risk management programs at both the local and corporate levels for all our customers.

# Benefits of MB improvements

# Regulatory compliance



Coordinating jurisdictional inspections to help ensure adherence to all inspection requirements, maintaining current operation certificates from relevant governing bodies and preventing potential overdue fines for our clients.

# Increased productivity



Offering flexible scheduling for on-site consultative services to minimize operations disruptions (e.g., Saturday inspections).

## **Risk Improvement**



Helping clients enhance the reliability and longevity of their equipment, reduce the likelihood of unexpected failures and minimize operational downtime, leading to cost savings and improved overall efficiency.

# Industry Insights



Providing extensive technical knowledge across a wide spectrum of risks, granting access to valuable educational resources (e.g., Risk Topics).



#### Services include



#### **Jurisdictional Servicing**

Help ensure your equipment meets regulatory and safety standards through expert inspections and compliance assessments. Our certified professionals provide tailored guidance across various jurisdictions, helping you mitigate risks and maintain operational efficiency with confidence.



#### **Risk Assessment**

A comprehensive evaluation of equipment and operational processes to identify potential risks and vulnerabilities. This assessment provides actionable insights and recommendations to enhance equipment reliability, reduce downtime and prevent costly breakdowns.



# **Refrigeration Interruption Surveys**

Detailed evaluations of refrigeration systems to assess potential risks and vulnerabilities that could lead to operational disruptions. These surveys help identify critical points of failure and provide actionable recommendations to ensure the reliability and continuity of refrigeration processes.



## **Fuel Fired Equipment Surveys**

Help identify potential Carbon Monoxide exposures and recommend corrective actions to mitigate hazards and improve operational performance. These surveys entail thorough inspections and assessments of fuel-fired systems to ensure their safety, efficiency and compliance with industry standards.



#### **Effective Boiler Management Training**

Effective Boiler Management Training equips clients with the knowledge and skills necessary to operate and maintain boiler systems safely and efficiently. This training focuses on best practices, safety protocols and preventive maintenance techniques to optimize boiler performance and minimize the risk of failures.



#### **Additional Service Offerings**

Our team enhances its capabilities by collaborating with a network of specialized vendors in the industry. These relationships allow us to offer an extended range of expert services and solutions, ensuring comprehensive risk management and tailored support for our clients.





# Contact us:

800-982-5964 risk.engineering@zurichna.com us.zurichresilience.com

# **Zurich Resilience Solutions**

1299 Zurich Way, Schaumburg, IL 60196-1056

This is a general description of services such as risk engineering or risk management services provided by Zurich Resilience Solutions, which is part of the Commercial Insurance business of Zurich Insurance Group and does not represent or alter any insurance policy or service agreement. Such services are provided to qualified customers by affiliates of Zurich Insurance Company Ltd, including but not limited to Zurich American Insurance Company, 1299 Zurich Way, Schaumburg, IL 60196, USA, and The Zurich Services Corporation, 1299 Zurich Way, Schaumburg, IL 60196, USA. The opinions expressed herein are those of Zurich Resilience Solutions as of the date of the release and are subject to change without notice. This document has been produced solely for informational purposes. All information contained in this document has been compiled and obtained from sources believed to be reliable and credible but no representation or warranty, express or implied, is made by Zurich Insurance Company Ltd or any of its affiliated companies (Zurich Insurance Group) as to their accuracy or completeness. This document is not intended to be legal, underwriting, financial, investment or any other type of professional advice. Zurich Insurance Group disclaims any and all liability whatsoever resulting from the use of or reliance upon this document. Nothing express or implied in this document is intended to create legal relations between the reader and any member of Zurich Insurance Group. Certain statements in this document are forward-looking statements, including, but not limited to, statements that are predictions of or indicate future events, trends, plans, developments or objectives. Undue reliance should not be placed on such statements because, by their nature, they are subject to known and unknown risks and uncertainties and can be affected by numerous unforeseeable factors. The subject matter of this document is also not tied to any specific service offering or an insurance product nor will it ensure coverage under any insurance policy. No member of Zurich Insurance Group accepts any liability for any loss arising from the use or distribution of this document. This document does not constitute an offer or an invitation for the sale or purchase of securities in any jurisdiction. In the United States, risk engineering and risk management services are provided by The Zurich Services Corporation.



