

# Impairment Notification System (web solution)



1. Your risk engineer provides you with a company or location QR code and weblink.
2. When there is an impairment, open the company or location QR code report provided by a risk engineer:
  - a. If you want to use your mobile device, scan the QR code using your mobile device's camera.
  - b. If you prefer to use a PC, open the report on your PC and click on the weblink to report the impairment.
3. On the website that opens, enter your e-mail address. You will receive a verification code in your mailbox. A new verification code is needed every time you create, modify, or close an impairment notification.
4. Search the location of the impairment or create the location if you can't find it.
5. Introduce your impairment data, including the verification code. Once created, you will receive a report with the impairment data and a QR code or weblink of your impairment.
6. Print your impairment notification report and put it in a highly visible place in your impaired system.
7. Scan your impairment-specific QR code or a weblink to get access to your data and report any update on the progress and close the impairment notification when the system is connected again.
8. The Impairment Notification System will send you reminders if the notification is still open after the estimated date of restoration.

## Legal Note

No user authentication is needed. Third parties can access the Impairment Notification Portal and report notifications.

If you suspect your QR codes are being used maliciously, please, contact your Risk Engineer. They will deactivate the existing ones and will provide you with new QR codes.

Data such as company and locations names, impairment notification data, including contacts names and email addresses, can be available to anyone scanning QR codes.

**Any liability of Zurich Insurance Company Ltd and all of its affiliates for the use of QR codes generated by you and information disclosed by using such QR codes is expressly excluded to the maximum extent allowed by law.**

Supported on the most popular browsers Google Chrome, Safari, MS Edge, Firefox