

Workplace safety solutions

Helping customers improve worker safety and reduce operational risk



Building safer workplaces begins with *proactive risk management*, identifying potential hazards before they become problems. Zurich Resilience Solutions' Workplace Safety Solutions focus on identifying key loss-driver exposures and *targeting improvements in processes and behaviors* to enhance program effectiveness to deliver lasting value. Through assessments, training and compliance support, we help organizations *reduce injuries, strengthen safety culture and improve operational resilience*. This collaborative process brings together customers, underwriting, brokers and other stakeholders, combining tailored insights and actionable strategies to help businesses build sustainable safety practices that *protect people, performance and reputation*.

Prioritizing customer outcomes

Our customer engagements extend beyond the transactional exposure/control assessment to build trusted relationships that evolve customers' mindset and perspective from compliance to training, innovation and continual improvement. Our team meets customers when and where they are, delivering compelling insights and impactful solutions to mitigate risk in alignment with the organization's unique culture, sophistication and resources.

Providing sustainable value

Zurich Resilience Solutions Risk Engineers:

- Evaluate and enhance workplace health and safety practices
- Advance existing initiatives and identify opportunities for continual improvement
- Help minimize claims and mitigate hazards
- Facilitate measurable operational improvements
- Address risks across workers' compensation, auto, product and general liability

\$167B

The annual cost of workplace injuries and illnesses for U.S. employers in direct and indirect expenses.¹



Slips, trips and falls: Preventable workplace hazards²

450,540 injuries and 865 deaths annually

3rd leading cause of workplace injuries; 1st cause of lost workdays

Account for 15% of workers' compensation claims

Our team provides three categories of risk engineering services



Risk assessments

Identify risks and strengthen resilience through thorough evaluations



Compliance

Help ensure that operational programs maintain regulatory compliance



Workplace training

Empower teams with tailored safety and compliance training services

Our Workplace Safety Solutions



Assessments

- Slip, trip and fall hazard reviews
- Electrical and machine guarding evaluations (Lock-out Tag-out)
- Job Safety Analysis (JSA) programs
- Dust and combustible material hazard checks
- PPE assessments per OSHA standards
- Behavioral and cultural safety reviews
- Site safety consulting for public assembly areas



Training

- OSHA-aligned courses and toolbox talks
- Video, audio, and written lesson formats
- Learning management and tracking tools
- On-site, virtual, and blended delivery options
- “Train-the-trainer” support for internal teams
- Documentation for compliance readiness



Compliance

- Program design
- Digital inspections and audit tracking
- Centralized recordkeeping for incidents and reports
- Guidance on PPE and safety standards
- Continual improvement and performance tracking

Injuries on the job:

Protecting employee health

Musculoskeletal disorders (MSDs) account for nearly *34% of all workplace injuries³* requiring days away from work. Each case *costs employers between \$17k - \$25k⁴* in direct expenses, and often two to four times more in indirect costs such as lost productivity, temporary labor and retraining.



To learn more about our solutions, visit <https://us.zurichresilience.com/risk-management/workplace-safety>

Sources

1. U.S. Bureau of Labor Statistics (BLS), National Safety Council |
2. BLS | 3. BLS | 4. ErgoPlus. <https://ergo-plus.com>



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