



Workers' Compensation

Help protect employees and shield employers

Zurich Resilience Solutions (ZRS) Risk Engineering's health and safety specialists provide consultation on a number of management issues. In casualty, our risk engineers come from industry and therefore, have a true understanding of the challenges our customers may face. They have worked on production floors, managed fleets, driven trucks, worked in the oil fields, mines, hotels, restaurant industry, and therefore have a deep understanding of the challenges faced in keeping day-to-day operations going.

Our consultation aims to help improve overall employee safety, strengthen programs and equip companies to deal with emerging issues. We begin with an understanding of company operations and injury data to collaborate with the customer on the development of a plan that targets their pain points. Loss source targeted service capabilities include:

Our specialists can evaluate our customers' accident and injury data and develop a set of services to help mitigate leading causes of injuries, such as:



Slips, trips and falls



Lifting and material handling and repetitive motion strains



Struck by or against



Online tools

Our technical specialists have created online tools to help our customers develop and audit programs to address such challenging exposures as:

- Hearing conservation
- Silica
- Hazard communication
- Respiratory protection
- Office ergonomics (eZ-Ergo™)



Management audit services

Services may include:

- Review of safety management systems and documentation with advanced safety & health training of select personnel
- Benchmarking comparison to both regulatory requirements and industry best practices
- Presentation of findings to management along with practical recommendation for improvement
- Management and employee cultural assessments
- Incident and accident investigation
- EH&S benchmarking of newly acquired entities
- Lessons learned development and communication
- VPP audits and support
- Industry leading data analytics for accident trending, loss analysis and incident investigation



Health and safety risk management assessment and audit

For companies with multiple operations, our Risk Engineers can help develop and implement corporate protocols and programs. We can tailor assessment and consultative services to cover a wide range of technical areas:

- Premises and process hazards
- Hazard communication
- Hazardous chemical management
- Occupational disease
- Material handling – manual and mechanical
- LOTO and arc flash
- Confined spaces
- Machinery guarding and safety
- Forklift training
- Office ergonomics – onsite and remote



Health and safety risk management services

Our Risk Engineers can also provide our customers access to a spectrum of services to enhance their existing health and safety efforts, such as:

- Online and video training resources
- Customized training video development
- Learning management systems
- Trending, loss analysis and incident investigation tools
- Crisis management response
- Ergonomics (industrial and office)
- Job Safety Analysis, physical demands assessments
- Customized site audit format and process
- Site visits that target specific loss drivers or individual tasks
- Industrial hygiene sampling and consultation
- Injury reporting – OSHA record keeping
- Pre-employment screening and new hire orientation
- Return-to-work, stretch and flex programs
- Drug testing and First Aid Resources
- Wearables and sensor technology

For more information, contact:

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