

# Hot Work Services

Up to 15% of fire losses are caused by hot work\*. These losses can significantly impact not only the physical property but also the longer-term resilience of the business.

Zurich Resilience Solutions expertise in this area has helped us to develop a range of services which will help you to fully understand the risks and impact that Hot Works presents and will provide tools and information on how to mitigate risks to protect businesses and livelihoods.

\*Source Zurich Management Services Claims



## Hot Work Workshop:

Designed to benefit those with responsibility for any aspect of planning, managing or undertaking activities that involve hot work including new build work, refurbishment, renovations, maintenance and repair.

Our experienced Zurich Resilience Solutions team will facilitate a deep dive workshop that is tailored to your hot work management and procedures and specific business risks. We will share insights into hot work fires, the underlying causes and share best practice techniques including new technologies that can help shape your hot work management and operational procedures.

“Course was great overall, good use of case studies from around the Group, made it all the more focused / relevant to what we do”

*Zurich Customer 2024*



## Hot Work Training Fluid-Book:

Our Fluid-Books are bespoke digital training aids for your business and focus specifically on Hot Work management and Risk Mitigation.

The content and the risk insight information is built to reflect your business activities and supplement your existing health safety and fire training. These can also be produced in various languages should this be required.





## Zurich Smart Permit



Despite the statistical evidence around hot work related fires, many companies still use paper permits which gives them little overview of the work being carried out on their sites.

Zurich Smart Permit was co-created with customers and contractors and is a web-based solution for managing permits associated with construction and maintenance work, removing the need for paper permits, and providing a reliable audit trail.

Zurich Smart Permit currently supplies digital Hot Works permit with the view to provide a full suite of permits in the future.

We're combining an easy to use, digital platform with insurer designed permits to simplify, streamline and enhance the "permit to work" process for large and small organisations alike.

### One Place, easy to use and reliable



Dashboard



SMART Notifications



Customised Views



Access Zurich Resources



Delegate and Extend Permits



Insurer Designed Permits

For more information visit [Smart permits | Zurich Business](#)



For more details on our mining related climate change resilience services, please contact our team: [zrs.enquiries@uk.zurich.com](mailto:zrs.enquiries@uk.zurich.com)

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