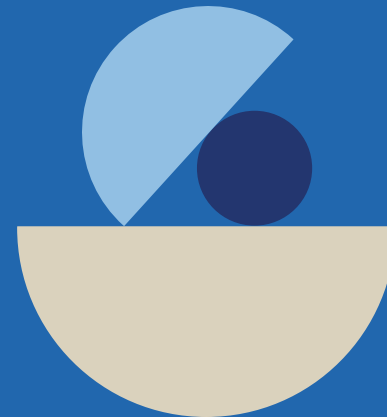


Other claims enquiries



Go to 'My Policy'

Hello, [REDACTED]
You last logged in: Aug 02, 2023 at 17:03 HKT.

My Policy

Filter

Travel
[REDACTED]
Travel Annual Insurance Plan
✓ Active
Policy due date
10/06/2024

Property
[REDACTED]
Home
✓ Active
Policy due date
27/05/2024

Motor - Private Car
[REDACTED]
Private Car
✓ Active
Policy due date
01/09/2023

Domestic Helper
[REDACTED]
Home Helper Plus
✓ Active
Policy due date
26/11/2023

1 Click on any policy

[Why can't I find my policy in OneZurich portal?](#)

Learn claim procedure for different plans


✓ Active policy


Travel Annual Insurance Plan

Period of insurance: Jun 11, 2023 - Jun 10, 2024

Policy issue date: Apr 26, 2023

Auto renewal: Yes

 Claim procedure for different plans >

 Make a claim for your accident >

2 Click 'Claim procedure'

[overview](#) [Claims record](#) [Payment](#)

[← Back to My Policy](#)

Contact Information of policyholder +

Policy document +

Your advisor +

Make a claim

We are here to provide you convenient claim services for different insurance products.

Whether you are a public sector customer or you have a personal insurance policy with us, you will find all the information you need to make a claim below.



Life insurance

Applicable to policy (including life, critical illness, hospitalization, accident and others) with 7-digit policy number (e.g. 1234567)



Travel insurance



Home and property insurance



Domestic helper insurance



Motor insurance



Third party liability



Personal accident



Medical insurance

Remark:

You will be redirected to a page where you will find all the information you need to make a claim for different kinds of insurance plans.