# View claims status and record

# Go to 'My Policy'



**Hello,** ▮▮▮▮▮▮
You last logged in: Aug 02, 2023 at 17:03 HKT.

## My Policy

⇄ Filter ●

### Travel
▮▮▮▮▮▮
**Travel Annual Insurance Plan**

✓ Active

Policy due date
10/06/2024

### Property
▮▮▮▮▮▮
**Home**

✓ Active

Policy due date
27/05/2024

### Motor - Private Car
▮▮▮▮▮▮
**Private Car**

✓ Active

Policy due date
01/09/2023

### Domestic Helper
▮▮▮▮▮▮
**Home Helper Plus**

✓ Active

Policy due date
26/11/2023

**1** Click the policy you'd like to access

Why can't I find my policy in OneZurich portal?    +

# View claims record



**Z ZURICH**

✓ Active policy

## Home Helper Plus

████████

**Period of insurance**
Nov 27, 2021 - Nov 26, 2023

**Policy issue date**
Dec 03, 2021

**Auto renewal**
No

📞 Claim procedure ›
for different plans

**2** Click 'Claims record'

📄 Make a claim ›
for your accident

Policy overview **Claims record** Payment

← Back to My Policy

You can submit your document here

**Completed**

**Claim number**
████████

**Submit Supporting document**

**Incident date**
Feb 03, 2022

**Case report date**
Feb 09, 2022

**Description of loss**
████████

**Transaction History**                                            ⊖

✓ ████████          HKD 200.00 (E-Payment)          Feb 11, 2022

Expand the list to see transaction history

< **1** >