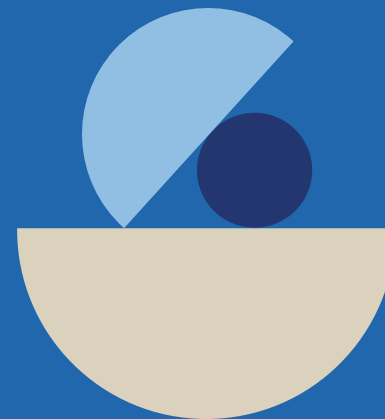


Update payment methods





Go to 'My Policy'


Hello, [REDACTED]
You last logged in: Aug 02, 2023 at 17:03 HKT.


My Policy

[Filter](#)


Travel
[REDACTED]
Travel Annual Insurance Plan
✓ Active
Policy due date
10/06/2024


Property
[REDACTED]
Home
✓ Active
Policy due date
27/05/2024


Motor - Private Car
[REDACTED]
Private Car
✓ Active
Policy due date
01/09/2023


Domestic Helper
[REDACTED]
Home Helper Plus
✓ Active
Policy due date
26/11/2023

[Why can't I find my policy in OneZurich portal?](#)

+

1

Click the policy you'd like to access

Update payment method

The screenshot shows the Zurich policy management interface. At the top, a blue header displays 'Active policy' and 'Home'. Below this, policy details are shown: 'Period of insurance: May 28, 2023 - May 27, 2024', 'Policy issue date: Apr 12, 2023', and 'Auto renewal: Yes'. A navigation bar contains 'Claim procedure for different plans', 'Policy overview', 'Claims record', and 'Payment'. A red box highlights the 'Payment' tab, with callout 2: 'Go to 'Payment''. Below the navigation bar is a 'Back to My Policy' button. A horizontal menu shows 'Payment record' and 'Payment management', with a red box around 'Payment management' and callout 3: 'Click 'Payment management''. Under 'Card Information', a 'Credit/Debit card number' is partially visible. A red box highlights the 'Update Credit/Debit Card' button, with callout 4: 'Click 'Update Credit/Debit Card''.

Enter card information

Reserve a time >
for your claim enquiry

Make a claim >
for your accident

Policy overview Claims record **Payment**

[← Back to My Policy](#)

Payment management

Card Information

Credit/Debit card number

Cardholder name

Expiry date

Card Type

Cancel

Confirm

5

Click 'Confirm' after reviewing your changes

Remark:

Please note that any changes made to the payment method will only apply to a single policy at a time.

If you wish to update the payment method for other policies, kindly make the changes individually for each policy.

View payment record

Policy overview

Claims record

Payment

1

Go to 'Payment'

2

Click 'Payment record'

← Back to My Policy

Payment record

Payment management

Premium payment frequency

Annually

Premiums - payment history

Due date	Premium and levy (if applicable)*	Status
May, 2023	HKD 1,557.5	Settled
May, 2022	HKD 1,337.5	Settled

< 1 >

You can view the premium, due date, and payment status here